

CITY OF CAMBRIDGE

MASSACHUSETTS

WATER DEPARTMENT

250 FRESH POND PARKWAY

CAMBRIDGE, MASS. 02138

Michael A. Nicoloro
Managing Director

617-349-4770

TO: Robert W. Healy, City Manager

FROM: Michael Nicoloro, Managing Director *Mille*

DATE: July 26, 1996

SUBJECT: Council Order #50, dated 5/20/96
Concerns with Lack of Pay Phones and Toilet Facilities
at Fresh Pond Reservation and other Parks in the City

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OFFICE OF THE CITY MANAGER

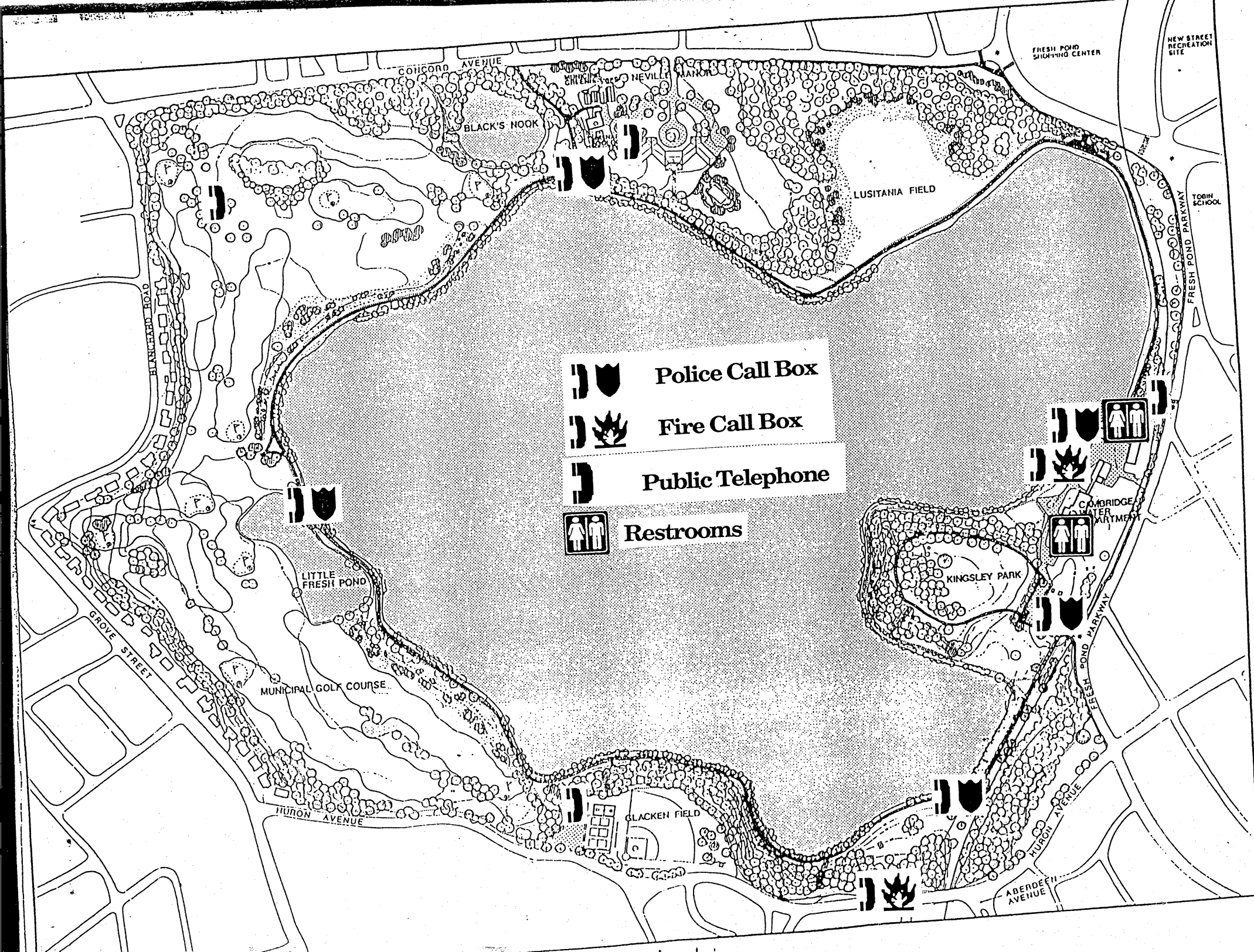
The CWD recognizes and shares the same concerns about the present lack of public toilet facilities and pay phones at the Fresh Pond Reservation. In response to these concerns, our design for the future water treatment facility includes readily accessible public restrooms and outdoor pay phones. This facility is expected to be completed by the year 2000. In an effort to address this issue for present day needs, the following amenities service the Reservation:

- As a result of this council order, an outdoor pay phone has been installed by the Electrical Department at the Meter Shop Building entrance. There are also 3 (three) existing pay phones that are situated around the Reservation (see attached).
- There are five (5) existing emergency Police call boxes and 2 (two) fire call boxes that are situated around the Reservation (see attached). These call boxes are operational and can be activated by the users of the Reservation for emergency situations. Bulletin boards, which are located throughout the Reservation, depicts locations and operator instructions.
- There are two restroom facilities (see attached) at the CWD that are open to the public 7:00 am to 5:00 pm, Monday thru Friday.

The CWD will continue to explore possibilities to improve it's ability to serve the Reservation users in a responsible manner. As possibilities arise, they will be forwarded to your office for consideration.

I trust this response addresses the concerns raised in the referenced council order. Please advise if you require further information or assistance. Thank you.

c: George Fernandes, Electrical Dept.
Jill Herold, Human Services
Richard Rossi, Deputy City Manager



Police Call Box



Fire Call Box



Public Telephone



Restrooms

**CITY OF CAMBRIDGE
ELECTRICAL DEPARTMENT
INTEROFFICE CORRESPONDENCE**



TO: Robert Healy, City Manager
FROM: George Fernandes, City Electrician
DATE: June 5, 1996
SUB: Council Order 050, 5/20/96

A handwritten signature in black ink, likely belonging to George Fernandes, the City Electrician.

Re: Concerns with Lack of Pay Phones and Toilet Facilities at Fresh Pond Reservation and Other Parks in the City.

Presently Fresh Pond Reservation has five emergency call boxes located on the track for public use. They can be used for any type of emergency, such as a need for police, fire and medical. The devices are activated by pulling a lever, similar to a fire box, and a signal is immediately transmitted, identify the location of the device, to Police Communications, for Police response. Each of the emergency boxes are labeled as "Emergency".

In past years before the emergency call boxes were installed, there were police call boxes at these locations for Police use only, and latter the telephones were also made available to the public for emergency calls. The telephones were removed because they were frequently vandalized and therefore unreliable and unusable, this led to the installation of the emergency call boxes now in use. If a Emergency Call Box is vandalized and the circuitry becomes interrupted a signal is still received and a dispatch is made.

Pay phones in this area may be vandalized and create additional problems, such as unwanted activities in the area. There are Pay phones available at the Golf Course Club House, Neville Manor Home, and at the Water Department, during operating hours. A new pay phone has been ordered for installation outside the entrance to the supervisors area, which is accessible from the running track during and after normal operating hours of the Water Department. Citizens using the Fresh Pond Track should be familiar with the location of the pay phone, as this is the same location where the public has gone to use a department phone for emergencies during normal working hours.

In recent years some parks that have been renovated or built have had infrastructure installed to allow for the installation of Emergency Call Boxes at a future date if or when the need becomes necessary, and or is requested by the City Council, City Manager, Police Department, or neighborhood groups. The estimated average cost for installation is \$4,320.00 and installation requires telephone line service to the site, which in some instances may not be available and installation could increase costs significantly. The funds for installation of call boxes are not normally budgeted by this department, and if available are included in the funding of the park.

To install Call Boxes, or pay phones (pay phones would not be the preferred recommendation because of vandalism) in each park a review would be necessary to determine availability of existing infrastructure for installation, and or the cost to provide infrastructure and other necessary equipment, and a source of funding.



CITY OF CAMBRIDGE
CAMBRIDGE, MASSACHUSETTS 02139

TEL. 349-4300
FAX. 349-4307



3.

EXECUTIVE DEPARTMENT
ROBERT W. HEALY
City Manager

RICHARD C. ROSSI
Deputy City Manager

September 16, 1996

To The Honorable, The City Council:

Please find attached responses to Awaiting Report Item No. 5, regarding the lack of pay phones and toilet facilities at Fresh Pond Reservation, received from Managing Director of the Water Department Michael Nicoloro and City Electrician George Fernandes.

Very truly yours,

Robert W. Healy
City Manager

RWH/mec
attachments

Consent Agenda #3

5-454

Relative to Awaiting Report Item Number
Five regarding the lack of pay phones
and toilet facilities at Fresh Pond
Reservation.

In City Council September 16, 1996

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