

RECEIVED BY
OFFICE OF CITY CLERK

APR 26 4 00 PM '85
Massachusetts Avenue, #23
Cambridge, MA 02139
CAMBRIDGE, MASS 02139, 1985

Mr. Paul Healy
City Clerk
City Council
City of Cambridge
795 Massachusetts Avenue
Cambridge, MA 02139

Dear Mr. Healy:

I am writing to express my appreciation to Mr. Robert Gargiulo for his understanding and fairness regarding disputes over traffic tickets.

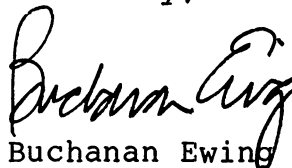
I have been living at this address for almost six years. Parking has always been a problem plus.

I pay a goodly amount in parking tickets each year. Some tickets that I received I was dead wrong on: double parking to get something xeroxed, parking in a no parking area (no doubt to get something xeroxed), my meter turned red, or I forgot to move my car on the day of a street cleaning (naturally it was towed and I was left with a big ticket item to deal with). I was wrong. I should pay. But there were a bunch of tickets that I felt were just wrong under the circumstances: tickets for parking after a snowstorm, parking too close (no one would care) to a private drive, two tickets for the same item in one day (and not meters), etc. There were times when I felt the City was targeting me personally to float the budget. I disliked having to pay. And I disliked having to feel I was "violating the law" under such circumstances that almost none of us would be concerned unless we got out a measuring tape.

On the occasions when I was very angry, I went in for a hearing. I met with Mr. Gargiulo. I found him to be respectful, understanding, and fair on every occasion. I left his offices feeling that there is something right about the system, counterbalancing what I feel is something too stringent. And I appreciate it very much.

In short, I believe that Mr. Gargiulo is to be praised for his sensitivity and his fairness in dealing with the public. It makes a big difference in how we feel towards the City.

Sincerely,


Buchanan Ewing

13.

S-334

Comm. from Buchanan Ewing, 881 Mass. Ave., in appreciation of the assistance of Robert Gargiulo of the Traffic Dept. for his assistance regarding disputes over traffic/tickets.

In City Council,

April 29, 1985

4/29/85

Placed on File

Copy to City
Manager

copy sent to the City Manager
5/1/85 mch