

The following report is submitted by the Community Development Department in response to the attached City Council order requested by Councillor Duehay:

It should be initially understood that the telephone rate structure is extremely complicated with individual charges applied to a wide variety of services. The "rate manual" is several inches thick and contains a description of all services available from the telephone company and the charges for these services. Since each telephone customer may choose from among many service options, it is not possible to evaluate the total impact of rates on the general public. Outlined below, however, are the current rates for the more commonly used services. In some cases, rates recur each month and are added together for a total bill while other charges are assessed only once.

A. Basic Service - Measured Service - Residential Customers

1. Service Area - Approximately 50 cities and towns (including different parts of Boston) in Boston Metropolitan area
2. Rates - \$4.50/monthly for first 30 message units; 9.29¢ for each additional message unit. It costs different units to call different cities and towns, with a greater charge for places located farther away from Cambridge

B. Basic Service - Measured Service - Business Customers

1. Service Area - Same as for residential customers
2. Rates - \$17.94/monthly for first 90 message units; 10.57¢ for each additional message unit

C. Unlimited Contiguous Service - Residential Customers

1. Service Area - Unlimited calls to Central Boston, Arlington, Belmont, Brighton, Brookline, Charlestown, Somerville, and Watertown.

Cambridge is charged message units for making calls to the following localities: Braintree, Canton, Chelsea, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Quincy, Randolph, Reading, Revere, Roxbury, South Boston, Stoneham, Wakefield, Waltham, Wellesley, Weymouth, Winchester, Winthrop, Woburn, Burlington, Lynn, and Saugus

2. Rate

\$10.96/monthly for unlimited calls with message unit charges for calls to all other localities.

D. Suburban Service - Residential Customers

1. Service Area - all localities in "C" above
2. Rates - \$14.55/monthly with message unit charges for Central Boston, Burlington, Lynn, and Saugus

E. Metropolitan Service - Residential Customers

1. Service Area - All localities in "C" above
2. Rates - \$16.34/monthly

F. Bay State Service

1. Service Area - unlimited calling area as shown for Metropolitan plus 2 hours/month of cumulative message time of customer dialed calls placed during specified times to any toll point within Massachusetts served by the telephone company. Message time in excess of the two hour allowance is charged at an additional rate. No charges apply for message time in excess of 25 hours monthly.

Rates - \$25.31/monthly plus 30¢ for each additional 6 minutes or major fraction over 2/hours

G. Service Charges

(one-time charge for individual service)

	<u>Residential</u>	<u>Business</u>
1. Service Ordering Charge (charge for work performed in connection with receiving, recording, and processing requests for service)	\$ 6.00	\$10.00
2. Central Office Line Connection Charge (arranging line between Central office and customer's premises)	12.00	12.00
3. Premises Visit Charge (perform, other than disconnect)	3.50	3.50
4. Premises Wiring Charge (installing, moving, or changing interior wire)	8.00	14.50
5. Jack Charge	Single 1.50	
6. Station Handling Charge (delivering, connecting, or changing phones)	1.50	3.00

H. Auxiliary Services and Charges

1. Telephones are available in certain standard colors at no additional charge.

2. Charge for custom telephone unit (nonrecurring):

When modification needed	\$32.04
When no modification needed	12.84

3. Design Line Phones \$65-\$130 depending on type

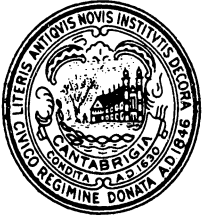
	Non-Recurring	Monthly
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4. Princess Phones

Rotary Dial	\$5.00	\$1.28
Touch Tone	5.00	1.28

Trimline

Rotary Dial	\$5.00	\$1.60
Touch Tone	5.00	2.20



CITY OF CAMBRIDGE

CAMBRIDGE, MASSACHUSETTS 02139
Tel. 498-9011

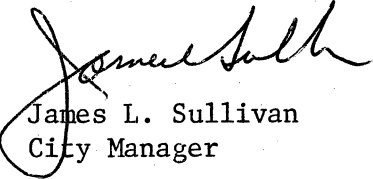
EXECUTIVE DEPARTMENT
JAMES L. SULLIVAN
City Manager

December 18, 1978

To the Honorable, the City Council:

With respect to Awaiting Report No. 3 relative to current telephone rates and charges, enclosed please find copy of a report from David P. Vickery, Assistant City Manager for Community Development.

Very truly yours,


James L. Sullivan
City Manager

JLS/mbf
Enc.

Agenda #1

5-546

Response to Awaiting Report No. 3 re: current
telephone rates and charges

In City Council,
December 18, 1978

12/18/78

Placed on File