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1987 JAN -5 PM 4:50

CAMBRIDGE MA.

Michael Klein
141 Prospect Street
Cambridge, MA 02139

January 2, 1987

Robert Healy
Cambridge City Manager
City Hall
Cambridge, MA 02139

Dear Mr. Healy:

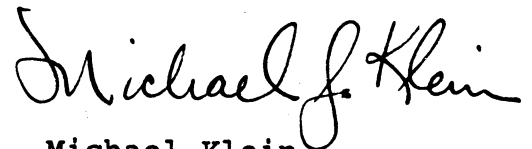
On the advice of Councilor David Sullivan I am writing to you to bring to your attention two City employees who I think are exemplary and should be given due recognition: Mr. Vincent Clark and Mr. John Pascarello of the Inspectional Services Department.

Mr. Clark and Mr. Pascarello managed to resolve a complicated situation. The solution they chose was a reasonable compromise that set a precedent which does not burden landlords with extensive and costly repairs, yet which allows tenants not to fear requesting that standards be upheld.

In conclusion, I would like to add that the courtesy they showed made them a pleasure to deal with.

Thank you for your time and consideration.

Respectfully yours,



Michael Klein

cc: Mr. Joseph Cellucci
Cambridge City Council

Comm. from Michael Klein, 141 Prospect St.,
commending Vincent Clark & John Pascarello
of the Inspectional Services Dept. for their
courtesy & assistance in resolving a complex
situation.

In City Council,

January 12, 1987

*Placed on File
copy to Inspectional
Services*

*Copy sent to the Inspectional Services
Commissioner 1/14/87 ml*