



CITY OF CAMBRIDGE
POLICE DEPARTMENT
INTEROFFICE CORRESPONDENCE

TO: Capt. H.W. Breen *HWB*

DATE: January 13, 1989

FROM: Det. P.A. Jarosiewicz

REFERENCE:

SUBJECT: Council Order #15 12-15-88, Investigation of "Fantasy Phoneline"

Sir:

Pursuant to Lieut. Bongiorno's request regarding information on "Fantasy Phonelines" enclosed please find my report.

These phone lines are known as Group Bridging Service (GBS). On June 2, 1986 the Massachusetts Dept. of Public Utilities approved New England Telephone and Telegraph Tariff M.D.P.U. no.10, Part A, Section 9.6 which established the operating parameters for GBS in Massachusetts. (see attached)

Under this tariff, independent companies-vendors, may rent lines from NET and, utilizing their own equipment, link these lines into group conversations.

NET then bills for the service and remits to each vendor its share of the money collected.

The Federal Communication Commissions (FCC) regulates services of this nature offered on an Interstate basis, while the Massachusetts Dept. of Public Utilities governs intrastate Group Bridging Services.

Attached please find a complete list of GBS Vendors in the 617 calling area. Please note that most of the vendors are located in Cambridge, although calls can be made from anywhere in the 617 area code.

(As far as can be ascertained, all GBS services listed currently comply with all applicable regulations for licensing and permits).

Regarding billing of customers (parents) for GBS charges, unknowingly incurred by children, current NET policy states: "Charges will be waived in the first month that they appear on the bill, through the date the bill for those charges is received by the customers, providing that the customer asserts that he or she was unaware that the calls were being made, or unaware of the cost of the calls".

To effectively Block GBS calls from being made from their telephone, beginning February 1, 1989, phone customers simply have to call NET Customer Response center at 1-800-555-5000, and for a one-time non-recurring fee of \$5.00, order a service currently known as FRH. This FRH service will interface with any NET service

the customer has (local unlimited, metropolitan; etc.) and block GBS calls from being made from their phone. Consumer inquiries or complaints should be referred to:

1.) Comm. of Mass. Dept. of Public Utilities
100 Cambridge Street, Boston
727-3500

2.) New England Telephone
A.) Cambridge Business Office
1 Alewife Place, Cambridge, Mass.
873-1000

B.) Customer Response Center
5 Winslow Street, Arlington, Mass.
1-800-555-5000

Respectfully submitted,

A handwritten signature in cursive script that reads "Paul A. Jarosiewicz".

Paul A. Jarosiewicz #429
Detective, Youth Division

GROUP BRIDGING SERVICE VENDORS
617 AREA

- 1.) XBT Tele Communications
(firebird licencees)
1 Kendall sq. Bldg. 300 577-8855

Service Name: Talk about/Teen 550-1550
Talk about/Adult 550-1880
- 2.) Talk 24
24 Elm St., Watertown 923-4787

Service Names: Telefriend-Teen 550-7000
Telefriend-Adult 550-8000
- 3.) Friendship Network
(omnicall)
222 3rd St. 1st.floor 577-1002

Service Name: Dateline 550-3283
- 4.) Christian Fellowship
(omnicall) see#3

Service Name: Meetline 5501338
- 5.) Dial Up Services
(omnicall) see#3

Service Name: Gabline 550-4222
- 6.) Ultra Phone
(omnicall) see#3

Service Name: Chatline 550-2428
- 7.) Phonequest
(omnicall) see#3

Service Name: Partyline 550-5555
- 8.) Omni Phone
(omnicall) see#3

Service Name: Teen party 550-8336
550-5050
- 9.) USS Enterprise
1 Kendall Sq. Bldg. 200
suite 323 577-1000

Service Name: Date-A-Line 550-0000
550-6969

10.) Teleconversant
1 Kendall Sq. Bldg.300 Rm.13 577-8870

Service Name: Friends 550-9000
Telecon 550-5465
Team 550-8326
1 On 1 550-1661

11.) Dial Information Svc.
247 Cambridge Street 577-8226

Service Name: Urbanline 550-1212

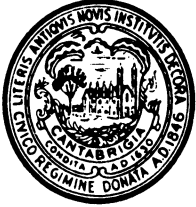
12.) P.D.Q. Photo Inc.
180 Bent Street 577-8900

Service Name: Talk 1 550-1000
Talk 2 550-7777
Talk 3 550-5683
Talk 4 550-8887
Talk 5 550-5000
PL 1 550-1001
PL 2 550-1002
PL 3 550-1003
PL 4 550-1004
PL 5 550-1005
PL 6 550-1006
PL 7 550-1007

Talk 7 550-2222
Talk 8 550-3333
Talk 9 550-4444
Talk 10 550-6666
Talk 11 550-4000

13.) Audio Comm. Corp 577-8855
AKA XBT Comm. (see #1)

Service Name: X-Line 550-9999
Westline 550-8080



CITY OF CAMBRIDGE

CAMBRIDGE, MASSACHUSETTS 02139
TEL. 498-9011

EXECUTIVE DEPARTMENT
ROBERT W. HEALY
City Manager

RICHARD C. ROSSI
Deputy City Manager

January 23, 1989

To the Honorable, the City Council:

In response to City Council Order No. 15 of December 19, 1988 regarding an investigation of the "Fantasy Phone Line" operating at One Kendall Square, I submit the attached report from the Police Department which outlines how residents can prevent such calls from being made from their telephones.

Very truly yours,

A handwritten signature in dark ink, appearing to read "Robert W. Healy", is written over a horizontal line.

Robert W. Healy
City Manager

Agenda Item No. 17 S-48

Re: an investigation of the "Fantasy Phone
Line".

In City Council,

January 23, 1989

1-23-89

Placed on file.