



# City of Cambridge

38.

IN CITY COUNCIL

October 28, 1996

MAYOR RUSSELL  
VICE MAYOR BORN  
COUNCILLOR DAVIS  
COUNCILLOR DUEHAY  
COUNCILLOR GALLUCCIO  
COUNCILLOR REEVES  
COUNCILLOR SULLIVAN  
COUNCILLOR TOOMEY  
COUNCILLOR TRIANTAFILLOU

ORDERED: That the City Manager be and hereby is requested to confer with the Director of Traffic, Parking and Transportation to develop strategies to improve response time to telephone inquiries due to an increased number of complaints from citizens regarding their difficulty in contacting the Traffic Department by phone; and report back to the City Council.

In City Council October 28, 1996  
Adopted by the affirmative vote of nine members.  
Attest:- D. Margaret Drury, City Clerk.

A true copy;

A handwritten signature in cursive script that reads "D. Margaret Drury".

ATTEST:-

D. Margaret Drury  
City Clerk



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MAYOR RUSSELL

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Boen, Davis, Duchay, Galluccio, News

Consent Order #38

Russell, Sullivan, Toomey, Triantafyllou

Mayor Russell re: Improve response  
time to telephone inquiries due to  
an increased number of complaints  
from citizens regarding their  
difficulty in contacting the  
Traffic Department by phone.

CM-516

In City Council October 28, 1996

**ORDER ADOPTED**