

4 Newport Road
Cambridge, MA 02140
November 18, 1982

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Cambridge City Council
City Hall
Cambridge, MA 02139 CAMBRIDGE, MASS.
Nov 23 1 39 PM '82

Dear City Council:

This letter is in regard to a recent experience with the Cambridge Consumers' Council which I thought would be of interest.

As the result of wholly unsatisfactory alterations by a Cambridge tailor, I had occasion to call the Attorney General's office and was referred to the Cambridge Consumers' Council for assistance. Thanks to the information, assistance and helpfulness of Mr. Alan Butler and his staff, the matter has been resolved to my satisfaction, and I believe agreeably for the merchant involved.

Although I did call the Consumers' Council to express my appreciation, I also wanted to formally acknowledge to you how fortunate I feel to have such a service available when needed.

Sincerely yours,



Gladys Friedler

GF/io

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Comm. from Gladys Friedler, 4 Newport Rd. in appreciation of assistance extended to her recently by the Cambridge Consumer's Council.

In City Council,

December 6, 1982

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on
File