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CAMBRIDGE CITY COUNCIL

CITY HALL, CAMBRIDGE, MASSACHUSETTS 02139

(617) 349-4280

FAX (617) 349-4287

Timothy J. Toomey, Jr.
City Councillor

December 8, 1994

The Honorable, The City Council:

RE: Lechmere MBTA Station

I am forwarding to you the attached communication from Ms. Karen J. De Spirito, Coordinator of Local and Community Affairs for the Massachusetts Bay Transportation Authority, outlining the policy for the sale of tokens at the Lechmere Station.

As is reported, tokens will be available in the collectors booth from 6:30 a.m. to 9:30 a.m. on weekdays and from token vending machines after 9:30 a.m. on weekdays, all day Saturdays, Sundays and Holidays.

I hope you find this information helpful.

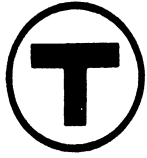
Sincerely,

Tim

Timothy J. Toomey, Jr.
City Councillor

TJT:s

attachment



Massachusetts Bay Transportation Authority

William F. Weld
Governor

Argeo Paul Cellucci
Lieutenant Governor

James J. Kerasiotes
Secretary and MBTA Chairman

John J. Haley, Jr.
General Manager

June 16, 1994

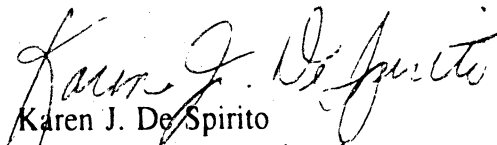
The Honorable Timothy J. Toomey, Jr.
88 Sixth Street
Cambridge, MA 02141

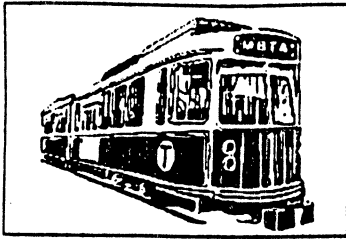
Dear Councillor Toomey:

Beginning June 25, the MBTA will change the way tokens are sold at Lechmere Station. Tokens will be available in the collectors booth from 6:30 to 9:30 A.M. on weekdays only. After 9:30 A.M. on weekdays and all day on Saturdays, Sundays and Holidays all tokens will be sold through token vending machines. Customers will pay on pay on board trains.

A T inspector will be on hand at all times when the station is open to answer questions. In addition, Revenue Personnel will be in the station to facilitate the transition to the automated system. We will be handing out the attached flier to our passengers during the week of June 20. If you have any questions, please feel free to contact me at 722-3335.

Very truly yours,


Karen J. De Spirito
Coordinator of Local and
Community Affairs



Green Line Customer Information

• To Our Lechmere Station Customers •

Token Vending Machines Mean Convenience, Shorter Lines

To improve customer service at Lechmere Station, we have installed two convenient Token Vending Machines (or TVMs) near the collector's booth. The easy-to-use new machines handle transactions quickly and reliably, and will help reduce lines during busy periods. A change machine has also been installed for customers paying reduced fares.

Starting June 25, we will change the way we sell tokens at Lechmere when ridership is lowest. The collector will sell tokens from 6:30 to 9:30 a.m. on weekdays only. After 9:30 a.m. on weekdays, and all day on Saturdays, Sundays, and holidays, all tokens will be sold through the TVM, and customers will pay on board the train, with the entrance gate at the turnstiles left open. Only the front doors on your train will open during pay-on-board hours.

A T inspector is on duty at Lechmere at all hours to answer your questions about T service.

The customer-friendly TVMs have been introduced at a number of subway and Green Line stations. Save even more time and buy a return token, or buy a week's worth – TVMs are fast and easy for any transaction, and take bills up to \$10. They're another way the T is using technology to make transit easier and more convenient for you.

S-539

Comm and Reports from City Officers #1

A comm. was received from John E. Flynn, Deputy City Clerk, transmitting a comm. from Councillor Toomey regarding the Lechmere MBTA Station token sale hours.

In City Council December 12, 1994

Placed on file