

George L. Fosque

Education

- 1979 MBA from Boston University School of Management. Specialization in Public Management, Public Finance, and Operations Management.
- 1974 Course Work in Urban Affairs, Department of Urban Planning, Massachusetts Institute of Technology
- 1968 BA in English from Trinity College, Hartford, Connecticut. Distinction in General Examinations in English.
- Various Courses in computer programming (Macro-11 and Fortran), database management, interest arbitration, criminal law and other topics.

Professional Experience

1983-Present

Queues Enforth Development, Inc.
Vice President for Public Safety

Working with a technical staff, conceived, designed, and brought to market a line of application software for the automation of police, fire, EMS, and dispatching agencies. Work in all areas including computer-aided dispatch and records management product development, applications programming, technical literature development, system installation, customer relations, and technical support. Conducted marketing and sales activities, contract negotiations with vendors and customers, and training sessions for both vendors and users. Managed a staff.

Consulted on various special projects including studies on computer crime, the re-deployment of police beats in large cities, the automation of NYC's marine sanitation fleet dispatch system, the improvement of prisoner processing in NYC, and many other federal, state and locally-funded projects.

1979-1983

Cambridge, MA. Police Department. Director, Integrated Criminal Apprehension Program (ICAP).

Responsible to manage a coordinated set of federally-funded, national-model projects designed to improve police services. Developed new Departmental organizational structure. Installed various patrol improvement projects. Created and managed Crime Analysis Unit. Planned, obtained financing for, and managed the construction of the City's 911 Communications Center. Specified, acquired, and installed minicomputer-based hardware and software systems to automate many police operations. Established improved management of Criminal Investigations. Developed and managed hiring and screening of police officers. Maintained liaison with other ICAP Departments across the U.S. Assisted in collective bargaining strategy development and negotiations.

1987

Governor's Task Force on Job Creation, Commonwealth of Massachusetts.
Principle Staff Member.

A Joint Project between the Secretaries of Economic Affairs and Human Services to provide private-sector, supported-work environments for AFDC recipients. Developed business plans, conducted market research, negotiated with private and public agencies, and wrote financing plans.

1974-1978

Department of Correction, Commonwealth of Massachusetts.
Director of Training and Staff Development.

Directed Departmental Training Academy and all training of uniformed personnel in state penal facilities. Created and managed the Correction Officer recruitment, hiring, and screening process. One of two persons responsible for collective bargaining with departmental employee organizations. Member of the statewide management team that negotiated the first master agreement with an alliance of statewide unions under Chapter 150E. Developed new promotional tests, incentives, and procedures for

Departmental personnel. Obtained and managed federal grant programs.

1969-1973

Governor's Committee on Law Enforcement, Commonwealth of Massachusetts.
Director of Corrections, Parole and Probation Group.

Managed program development and policy for the allocation of block and discretionary grant funds to the corrections segment of the criminal justice system. Administered over \$10,000,000 in project funds designed to improve jails and prisons as well as probation and parole efforts. Detached for six months as the Special Assistant to the Chairman of the Parole Board

1969

Suffolk County, MA. Jail.
Director of Education.

Established educational and recreational programs at the Charles Street Jail.

Other Work Roles

New England Institute of Law Enforcement Management (Babson College), Lecturer on Technology in Policing. 1986 to the present.

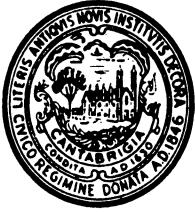
Consultant to various police departments and municipalities on automation. Performed needs assessments and developed Requests for Proposals.

Memberships

International Association of Chiefs of Police, APCO, ICAP Crime Analysis Support Systems Design Team, and a variety of other organizations

References

Available upon request.



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EXECUTIVE DEPARTMENT
ROBERT W. HEALY
City Manager

RICHARD C. ROSSI
Deputy City Manager

December 20, 1993

To The Honorable, The City Council:

I am writing to inform you that I have selected Mr. George L. Fosque as the Emergency Communications Director for the City. Mr. Fosque will begin work in late January, concentrating on establishing a Computer Aided Dispatch System and Automated Records Maintenance System for both Fire and Police Emergency Dispatch. Mr. Fosque is especially well qualified for this position, having worked as the principal public safety specialist for a local Cambridge consulting firm with a national clientele, where he has designed and installed automated police and fire dispatch systems throughout the country.

Mr. Fosque previously worked for the Cambridge Police Department as its ICAP Director, where he was responsible for planning and implementing the department's existing dispatch and computer functions. He will now be responsible for modernizing and updating this service, training all personnel, and creating the same capacity for servicing the Fire Department. This new computer aided dispatch service will improve response times, increase the information available to police officers and firefighters as they are dispatched on emergency calls for added safety, and improve record keeping and data analysis capabilities in both departments, thus insuring greater emergency response for our citizens.

Attached is a copy of Mr. Fosque's resume.

Very truly yours,

Robert W. Healy
City Manager

RWH/mev
attachment

Consent Agenda #7

A 125

Transmitting comm. from R.W. Healy relative to the appointment of George Fosque as Emergency Communications Director For the City.

In City Council December 20, 1993

Placed on file.