



City of Cambridge

33.

IN CITY COUNCIL

February 13, 1995

COUNCILLOR GALLUCCIO
COUNCILLOR DUEHAY
VICE MAYOR RUSSELL
COUNCILLOR SULLIVAN
COUNCILLOR TOOMEY

WHEREAS: Cities, such as Somerville, have established an on-line Complaint System with their cable television provider to deal with service related complaints from residents which are directed at city officials; now therefore be it

ORDERED: That the City Manager be and hereby is requested to confer with Somerville officials, Continental Cablevision and the Cable Television and Communications Subcommittee of the City Council in an effort to develop this type of on-line Complaint System in order to give residents better access to their cable provider and most importantly to improve cable television services in Cambridge.

In City Council February 13, 1995

Adopted by the affirmative vote of nine members.

Attest:- D. Margaret Drury, City Clerk.

A true copy;

ATTEST:- *D. Margaret Drury*

D. Margaret Drury
City Clerk



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Dubay Russell Sullivan
Joany

Consent Order #33

CM-61

Councillor Galluccio re: Develop on-line
Complaint System in order to give residents
better access to their cable provider and
to improve cable television services in
Cambridge.

In City Council February 13, 1995

Order adopted