

Office of the Mayor
795 Massachusetts Ave
Cambridge, MA 02138

Paul Jannke
24 Carver Street #3
Cambridge, MA 02138

1998 OCT 27 A 11: 01
OFFICE OF THE CITY CLERK
CAMBRIDGE, MASSACHUSETTS

Dear Mayor,

I was very pleased with the friendly and courteous service I received while I visited the City Clerk's office this past month. I would like you to know they are doing a fine job and to that end I have enclosed a letter I mailed to the Clerk.

Sincerely,



Paul Jannke

~~Cc City Clerk~~

1998 OCT 27 A 10: 12
OFFICE OF THE CITY CLERK
CAMBRIDGE, MASSACHUSETTS

Paul Jannke
24 Carver Street #3
Cambridge, MA 02138

City Clerk
795 Massachusetts Ave
Cambridge, MA 02138

Dear City Clerk,

I would like to take this opportunity to thank you and your staff for the superb help and thoughtful consideration that was given to me on two occasions when I visited your office.

I was recently married and applied for a license at your office. I forgot my mother's maiden name but wanted to include it on my marriage license. On my return to pick up the license your staff graciously allowed me to add this information, even though you specifically state that all information must be in three days prior to the delivery of the license.

On a latter date I returned to your office to pick up a copy of my marriage license. I arrived at 8:00 and your staff kindly made a copy for me, even though I was there one half-hour before they opened.

Again, thank you and your staff for the courtesy I was shown when I visited your office.

Sincerely,

Paul Jannke

Cc ~~Mayor of Cambridge~~

city clerk

Consent Communication #6

6875

A communication was received from Paul Jannke, transmitting grateful appreciation for the superb help and thoughtful consideration given to him by the City Clerk's Office.

In City Council November 2, 1998

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