



City of Cambridge

40.

IN CITY COUNCIL

December 7, 1998

COUNCILLOR REEVES
COUNCILLOR BORN
COUNCILLOR DAVIS
VICE MAYOR GALLUCCIO
COUNCILLOR RUSSELL
COUNCILLOR SULLIVAN
COUNCILLOR TOOMEY
COUNCILLOR TRIANTAFILLOU

WHEREAS: A recent report indicates that patient satisfaction at Cambridge Hospital is an area of some concern; and

WHEREAS: The report which was referenced in the Boston Globe apparently states that Cambridge Hospital did not fare well in comparison to other hospitals in various ways, for example, Cambridge Hospital patients indicated that they did not feel they received enough explanation about diagnosis of treatment plans, etc.; now therefore be it

RESOLVED: That copies of this report be provided to the City Council for review and that the City Council Committee for Health and Hospitals consider a more in-depth look at this report as part of the Committees 1999 agenda.

In City Council December 7, 1998.

Adopted by the affirmative vote of nine members.

Attest:- D. Margaret Drury, City Clerk.

A true copy;

ATTEST:-

D. Margaret Drury
D. Margaret Drury
City Clerk

News:

40

A Recent report indicates that patient satisfaction at Cambridge Hospital is an area of some concern. The report which was referenced in the Boston Globe ^{apparently} ~~and~~ states that Cambridge Hospital did not fare well in comparison to other hospitals in ^{various} ways. ^{For} ~~the~~ example, Cambridge ~~for both~~ ~~for both~~ Hospital patients indicated that they did not feel they received enough ^{Explanation} ~~information~~ about ^{diagnosis} ~~treatment~~ ^B of treatment plans etc.

Resolved: Copies of this report be provided to the City Council for review and that the Council Committee for Health

and Hospitals considered a more
in depth look at this report
as part of the Committee's 1999
agenda.



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Consent Order #40

79/15

Councillor Reeves re: review the recent
report on patient satisfaction at
Cambridge Hospital.

871

In City Council December 7, 1998

ORDER ADOPTED