



CITY OF CAMBRIDGE

CITY HALL, CAMBRIDGE, MASSACHUSETTS 02139

(617) 498-9030

OFFICE OF
JAMES P. MALONEY, JR.
ASSISTANT CITY MANAGER
FISCAL AFFAIRS

March 6, 1990

TO: Robert W. Healy
City Manager

FROM: James Maloney
Finance Director

SUBJECT: Council Order #8, dated 2/26/90, Estimated Water Bills

During the current fiscal year the city switched its billing cycle for water and sewer customers from semi-annually to quarterly. This switch in billing periods was made in response to a request of the City Council. In an effort to avoid additional staffing costs a decision was made to read customer meters every other billing period and estimate the remaining two. Under this plan customer meters are read twice annually, same as under the old system. With the availability of computer aided estimating programs, many utility companies have gone to only one annual reading with all other bills estimated. Cambridge chose this billing process in order to avoid doubling the meter reading staff, an action that would cost the city and rate progress approximately \$150,000.

Regarding the second half of the order, there should be no delay on responding to requests for an adjustment if one is due as a special reading of the meter.



CITY OF CAMBRIDGE
CAMBRIDGE, MASSACHUSETTS 02139
TEL. 498-9011

EXECUTIVE DEPARTMENT
ROBERT W. HEALY
City Manager

RICHARD C. ROSSI
Deputy City Manager

March 12, 1990

To The Honorable, The City Council:

In response to Awaiting Report Item No. 38, dated 2/26/90, relative to estimated water bills, attached please find a response from James P. Maloney Assistant City Manager for Fiscal Affairs, regarding this matter.

Very truly yours,

A handwritten signature in dark ink, appearing to read "Robert W. Healy", is written over a horizontal line.

Robert W. Healy
City Manager

RWH/mev
enclosure

Agenda # 11

S-247

Awaiting Report Item Number 38 regarding
estimated water bills.

In City Council,

March 12, 1990

Placed on file