

31 CONCORD AVENUE CONDOMINIUM

31 CONCORD AVENUE
CAMBRIDGE
MASSACHUSETTS
02138

25 May 1982

Mr. Gerry Lucy
Superintendent
Sewer Department
CITY OF CAMBRIDGE
City Hall
Cambridge, MA 02139

Dear Mr. Lucy:

On behalf of all of us at 31 Concord Avenue, I want to thank you for your extremely prompt and professional response to our sewer emergency last Friday. Not only did you respond by phone as soon as notified, but you generated a crew to repair the problem on extremely short notice. We are very grateful to you, and very glad that the City is lucky enough to have you as Superintendent of the Sewer Department.

With appreciation,
Sincerely,



Bette Pounders
Trustee

cc: Mayor Vellucci ✓
City Councilors ✓
City Manager Healey

Comm. from Paul E. Healy, City Clerk,
transmitting comm. from Bette Pounders,
31 Concord Avenue Re: in appreciation
of the prompt response of the Sewer
Dept. to a recent sewer emergency.

#15

6/28/82

Placed

on

File.

In City Council,

June 28, 1982

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25 May 1982

Ms. Joan Lastivika
Department of Public Works
CITY OF CAMBRIDGE
City Hall
Cambridge, MA 02139

Dear Ms. Lastivika:

I want to thank you for your concern and prompt response to our sewer emergency last Friday. Late Friday afternoon is a terrible time to make demands on someone who has worked long and hard all week, but you were very knowledgeable and helpful and patient. Thank you very much for being there when we needed you.

Sincerely,



Bette Pounders
Trustee

cc: Mayor Vellucci ✓
City Councilors ✓
City Manager Healey

5-488

Comm. from Paul E. Healy, City Clerk, transmitting comm. from Bette Pounders, 31 Concord Avenue Re: in appreciation of the quick response of the Public Works Dept. to a recent sewer emergency.

#14

6/28/82

Placed

on

File -

In City Council,

June 28, 1982