

what streets are affected. Mr. Zamparelli stated that he would request a specific report by streets. The map can change, he said. The map was at Blackstone Street; it is now in Boston. The issue is if the circuit is affected what location is effected even if the streets are listed stated Mr. Fernandes. If he were not available the city would not know what area is involved. Vice Mayor Davis stated that the information gap needs to be closed on what streets, not address or customer is affected. Circuit fault is digitized on a map. Mr. Zamparelli stated that map is always changing.

Mr. Fernandes asked for a list of the streets on each circuit so that the city can identify the streets and circuits. Mr. Zamparelli warned that there would be some overlapping. Mr. Fernandes stated that there are two issues: to tie the streets to the circuit then tie the map to the geographical area. Mr. Zamparelli stated he would provide a report by circuits and the impacted streets and a map of each circuit. There is a single point of contact at the Emergency Communications Department because there are security issues.

Mr. Fernandes stated that the same goes for planned outages. If the city does not get notification of planned outages Mr. Fernandes cannot notify the Police and Fire Departments and the system gets tripped.

Councillor Murphy stated that the Circuit Incident Detail Reports have increased over the last three-year period. NSTAR is getting better at reporting outages in Cambridge. The M3i reporting systems was established in 2002. Councillor Murphy asked if the M3i and the circuit piece were integrated. They are two different systems responded Mr. Zamparelli.

Vice Mayor Davis asked about the condition of the system. Mr. Zamparelli suggested reviewing the response time and how long it takes to fix the outage. Electric outages will always occur. Mr. Fernandes stated that Strawberry Hill experienced reoccurring outages; one was an act of God. If there is a reoccurring problem it needs to be reviewed. The Cambridgeport problem was solved.

Councillor Murphy asked if the report could be run by circuits. Mr. Zamparelli stated that he would look into this matter. Cambridge can monitor and hold NSTAR accountable if the outages are reported by circuits. Mr. Zamparelli applauded the leadership of Mr. Fernandes. It is important to have continuity for Cambridge. Mr. Fernandes outlined the problems he has faced such as system failure due to change in personnel or personnel not being familiar with the system. The transition has been horrendous for the last two years. This is due to the merger stated Mr. Zamparelli. The core contacts are in place to get the job done.

Vice Mayor Davis spoke about the relationship of NSTAR moving to green power. Mr. Bolduc informed the committee that green power would be bundled for residential use by producers. NSTAR would then deliver electricity. The customer would make decisions on where to purchase its electricity. It is similar to the telephone and long distance providers. Mr. Zamparelli stated that NSTAR would be the distributor

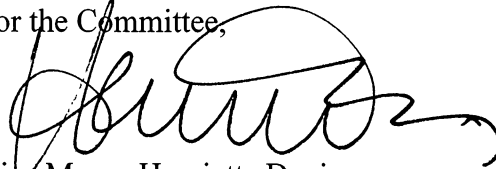
of the power when the standard offer is eliminated. Most Cambridge customers are on the "standard offer". Green power compared to the standard offer will cost about double for the generation portion of the bill stated Mr. Fernandes. In two years green power will look better. Vice Mayor Davis stated that the issue of green power would be discussed at a future meeting.

Mr. Zamparelli informed the committee that NSTAR could improve the Strawberry Hill area. He cited fusing side circuits, oil switches, switching customers without outages and trimming the trees. Forty percent of the Cambridge system is above ground.

Vice Mayor Davis thanked all attendees.

The meeting adjourned at twelve o'clock and forty minutes p.m.

For the Committee,

A handwritten signature in black ink, appearing to read 'Henrietta Davis', written over a horizontal line.

Vice Mayor Henrietta Davis
Chair

ATT A

Date: 1/26/03

Cambridge Outage calls in M3i 2003 YTD

First Call	Address	# of Cust	Duration	Cause Desc	Repair Desc
1/10/03 04:13PM	150 CAMBRIDGE PARK DR FP	2	03 hrs 24 mins	OTHER\REQUEST OF CUSTOMER\TBD	UG\CABLE\DAMAGED REFERED TO DIV
1/12/03 08:10AM	169 MONSIGNOR-OB HWY 30	30	03 hrs 42 mins	OTHER\LEAKS - WATER MAIN OR PIPE\UG	ST\OTHER STA. EQUIP.\REFERED TO DIV
1/16/03 03:49PM	311 BROADWAY	13	01 hrs 45 mins	OTHER\REQUEST OF CUSTOMER\TBD	UG\OTHER\REFERED TO DIV

Cambridge Outage calls in M3i 2002 YTD

First Call	Address	# of Cust	Duration	Cause Desc	Repair Desc
2/1/02 11:40PM	2409,MASS, AVE	0	00 hrs 43 mins	WEATHER\SNOW OR ICE (CONDUCTOR S	OH\FUSE DISCONNECT\REPAIRED TEMP - REFERED TO DIV
2/2/02 01:38AM	51 CHURCHILL AVE 2	9	01 hrs 56 mins	WEATHER\SNOW OR ICE (CONDUCTOR S	ST\CIRCUIT BREAKER\REPAIRED TEMP - REFERED TO DIV
2/3/02 01:59AM	61 BISHOP-RIC DR 6	86	08 hrs 06 mins	OTHER\PERMIT\TBD	ST\CIRCUIT BREAKER\REFERED TO DIV
2/12/02 10:37AM	20 SACRAMENTO ST	0	09 hrs 28 mins	SUPPLY\DSS OR TRANSMISSION LINE\ST	ST\CIRCUIT BREAKER\REFERED TO DIV
2/21/02 12:50AM	256 BROOKLINE ST S3	6	02 hrs 49 mins	EQUIPMENT\FAILURE TBD\EP	UG\OTHER\REPAIRED TEMP - REFERED TO DIV
2/21/02 04:44AM	17 PETERS ST 3	12	00 hrs 13 mins	OTHER\PERMIT\TBD	OH\OTHER\REPLACED
3/9/02 05:53PM	70 RINDGE AVE SCHOOL	0	02 hrs 30 mins	OTHER\REQUEST OF CUSTOMER\TBD	UG\OTHER\REPLACED
3/12/02 04:24PM	9 SHERIDAN ST 1	13	03 hrs 02 mins	SUPPLY\DSS OR TRANSMISSION LINE\ST	UG\CABLE\SECTION(S) REPLACED
3/22/02 04:27PM	107 ANTRIM ST 1	19	01 hrs 43 mins	TREES\TREE LIMB\OH	OH\TREE LIMB\REMOVED NO WIRE DAMAGE
3/30/02 02:58AM	201 VASSAR ST	2	02 hrs 33 mins	OTHER\PERMIT\TBD	OH\OTHER\RECONNECTED PERM
4/3/02 01:11AM	318 PROSPECT ST 1R	16	05 hrs 32 mins	OTHER\PERMIT\TBD	OH\OTHER\REFERED TO DIV
4/3/02 06:26PM	121 HOLWORTHY ST F2	9	02 hrs 12 mins	WEATHER\STORM IN PROGRESS\OH	OH\SERVICE CABLE\RECONNECTED PERM
4/4/02 05:33PM	271 HURON AVE S1	27	03 hrs 27 mins	EQUIPMENT\FAILURE TBD\EP	UG\CABLE\DAMAGED REFERED TO DIV
4/10/02 02:26AM	78 STANDISH ST # 1	19	01 hrs 24 mins	OTHER\PERMIT\TBD	OH\OTHER\REPAIRED TEMP - REFERED TO DIV
4/14/02 04:52AM	5 CAMBRIDGE PKY	0	07 hrs 28 mins	OTHER\REQUEST OF CUSTOMER\TBD	UG\OTHER\REFERED TO DIV
4/17/02 05:47PM	24 LINNAEAN ST	38	00 hrs 05 mins	EQUIPMENT\FAILURE TBD\EP	OH\OTHER\REFERED TO DIV
4/17/02 08:43PM	41 LINNAEAN ST 44	24	00 hrs 11 mins	EQUIPMENT\FAILURE TBD\EP	UG\SWITCH\REFERED TO DIV
4/17/02 10:15PM	1 BERKELEY ST	10	01 hrs 22 mins	OTHER\PERMIT\TBD	OH\OTHER\PIECE OUT INSTALLED PERM
4/21/02 02:37AM	808 MEMORIAL DR 510B	32	02 hrs 25 mins	EQUIPMENT\FAILURE TBD\EP	ST\CIRCUIT BREAKER\REFERED TO DIV
4/28/02 11:49AM	21 CHAUNCY ST 1B	27	00 hrs 51 mins	NO TROUBLE FOUND\CAUSE NOT DET\NT	OH\OTHER\REPLACED
5/2/02 04:11PM	52 GARDEN ST	2	02 hrs 37 mins	OTHER\REQUEST OF CUSTOMER\TBD	OH\FUSE BROKEN\REFUSED
5/2/02 02:16PM	145 MARKET ST	2	04 hrs 31 mins	OTHER\REQUEST OF CUSTOMER\TBD	
5/4/02 12:55PM	339 WALDEN ST S1	8	01 hrs 37 mins	TREES\TREE LIMB\OH	OH\WIRE\SECTION(S) RERAN
5/10/02 09:55PM	6 CHANNING ST	8	00 hrs 10 mins	NO TROUBLE FOUND\CAUSE NOT DET\NT	ST\CIRCUIT BREAKER\REFERED TO DIV
5/11/02 12:11AM	35 WARREN ST 1	13	01 hrs 07 mins	OTHER\PERMIT\TBD	ST\CIRCUIT BREAKER\REFERED TO DIV
5/12/02 10:22PM	279 HARVARD ST 41	37	01 hrs 07 mins	OTHER\HEAVY LOAD-TEMPORARY OVERL	ST\OTHER STA. EQUIP.\REFERED TO DIV
5/14/02 07:20PM	196 LARCH RD 2	12	00 hrs 47 mins	WEATHER\LIGHTNING\OH	OH\LA\CLEARED - REFERED TO DIV
5/18/02 08:43PM	15 BROOKFORD ST FL1	12	04 hrs 14 mins	OTHER\REQUEST OF CUSTOMER\TBD	UG\JOINT\REMAKE
5/25/02 03:58PM	216 LAKE-VIEW AVE F2	21	07 hrs 31 mins	OTHER\EMERGENCY\TBD	UG\CABLE\CUT AND CAP - REFERED TO DIV
6/1/02 01:11AM	44 PEARL ST	19	03 hrs 01 mins	OTHER\PERMIT\TBD	UG\OTHER\REPLACED
6/2/02 12:54PM	88 SPARKS ST	4	01 hrs 10 mins	TREES\TREE LIMB\OH	OH\TREE LIMB\REMOVED NO WIRE DAMAGE
6/6/02 12:15AM	25 CUSHING ST 2	10	01 hrs 09 mins	WEATHER\STORM IN PROGRESS\OH	OH\WIRE\SECTION(S) RERAN

Cambridge Outage calls in M3i 2002 YTD

First Call	Address	# of Cust	Duration	Cause Desc	Repair Desc
6/6/02 01:53AM	65 MAY ST	28	01 hrs 42 mins	EQUIPMENT\FAILURE TBD\EP	OH\CONNECTOR\REPLACED
6/8/02 02:22AM	1570 CAMBRIDGE ST 1	11	00 hrs 29 mins	OTHER\PERMIT\TBD	UG\OTHER\REFERED TO DIV
6/8/02 07:13PM	72 FOSTER ST # 1	16	00 hrs 55 mins	EQUIPMENT\FAILURE TBD\EP	ST\CIRCUIT BREAKER\REFERED TO DIV
6/10/02 11:26PM	1 PORTER SQ	1	00 hrs 21 mins	OTHER\EMERGENCY\TBD	UG\OTHER\REFERED TO DIV
6/10/02 11:08PM	2067 MASS AVE	18	00 hrs 59 mins	OTHER\EMERGENCY\TBD	UG\OTHER\REFERED TO DIV
6/15/02 09:37AM	1 WATERHOUSE ST H	31	12 hrs 33 mins	OTHER\REQUEST OF CUSTOMER\TBD	UG\SERVICE CABLE\RECONNECTED PERM
6/16/02 11:07AM	2 GROVE TER 2	10	04 hrs 25 mins	WIRE\BARE WIRES\EP	OH\TRANSFORMER\REPAIRED TEMP - REFERED TO DIV
6/16/02 01:25PM	200 ALEWIFE-BROOK PKY	4	03 hrs 57 mins	OTHER\REQUEST OF CUSTOMER\TBD	UG\OTHER\REFERED TO DIV
6/23/02 06:04PM	744 MASS AVE	24	00 hrs 56 mins	OTHER\REQUEST OF CUSTOMER\TBD	CUSTOMER\FUSE/BREAKER\RESET / REFUSED
6/26/02 02:20PM	101 WESTERN AVE APT 46	21	02 hrs 29 mins	STATION\STATION TROUBLE\STA	UG\OTHER\REFERED TO DIV
6/26/02 06:15PM	148 SIDNEY ST	1	01 hrs 31 mins	EQUIPMENT\FAILURE TBD\EP	UG\JOINT\DAMAGED REFERED TO DIV
6/26/02 06:18PM	GRANITE ST @BROOKLINE	2	05 hrs 38 mins	OTHER\EMERGENCY\TBD	UG\CABLE\REPAIRED TEMP - REFERED TO DIV
6/27/02 03:54PM	5 HASKELL ST 32	14	07 hrs 36 mins	EQUIPMENT\FAILURE TBD\EP	ST\OTHER STA. EQUIP.\REFERED TO DIV
6/28/02 08:04AM	CONCORD, AVE	0	15 hrs 00 mins	OTHER\REQUEST OF CUSTOMER\TBD	UG\OTHER\REFERED TO DIV
6/28/02 06:56PM	602 HURON AVE S2	10	00 hrs 23 mins	CABLE\CABLE FAULT\EP	UG\CABLE\DAMAGED REFERED TO DIV
7/1/02 04:41AM	602 HURON AVE S2	10	02 hrs 07 mins	OTHER\HEAVY LOAD-TEMPORARY OVERL	UG\OTHER\REFERED TO DIV
7/2/02 09:10PM	2 ST-PAUL ST APT 2	61	08 hrs 26 mins	NO TROUBLE FOUND\CAUSE NOT DET\NT	OH\FUSE BROKEN\REFUSED
7/3/02 10:11AM	38 SAVILLE ST S2	47	03 hrs 22 mins	CABLE\CABLE FAULT\EP	OH\OTHER\PIECED OUT TEMP - REFERED TO DIV
7/3/02 04:29PM	104 WALDEMAR AVE	658	03 hrs 00 mins	OTHER\REQUEST OF CUSTOMER\TBD	OH\OTHER\RECONNECTED PERM
7/2/02 01:44PM	94 ALLSTON ST APT 2	34	11 hrs 55 mins	OTHER\HEAVY LOAD-TEMPORARY OVERL	UG\OTHER\REPAIRED TEMP - REFERED TO DIV
7/4/02 12:23PM	46 SHEPARD ST 21	14	04 hrs 11 mins	NO TROUBLE FOUND\CAUSE NOT DET\NT	OH\OTHER\REFERED TO DIV
7/7/02 09:33AM	MASS AVE @ COMMON	13	05 hrs 06 mins	ANIMAL\BIRD\TBD	OH\FUSE DISCONNECT\REPLACED
7/11/02 10:53AM	22 WATER ST	0	15 hrs 44 mins	CABLE\DIG UP CONTRACTOR\CF	UG\CABLE\SECTION(S) REPLACED
7/12/02 05:39AM	21 WATER ST	0	00 hrs 47 mins	EQUIPMENT\FAILURE TBD\EP	OH\FUSE DISC\EVIDENCE OF ARCING / NO DAMAGE
7/12/02 07:27AM	4 BERKELEY ST	10	05 hrs 47 mins	ANIMAL\SQUIRREL\TBD	OH\FUSE DISCONNECT\REPLACED
7/14/02 05:05PM	873 CAMBRIDGE ST	11	01 hrs 05 mins	OTHER\REQUEST OF CUSTOMER\TBD	OH\CONNECTOR\RECONNECTED PERM
7/15/02 08:48PM	406 MEMORIAL DR	2	01 hrs 31 mins	OTHER\REQUEST OF CUSTOMER\TBD	OH\FUSE DISCONNECT\REPLACED
7/19/02 01:58AM	16 FENNO ST 3	15	01 hrs 08 mins	OTHER\REQUEST OF CUSTOMER\TBD	OH\OTHER\RECONNECTED PERM
7/22/02 01:48PM	17 LONGFELLOW RD	13	04 hrs 23 mins	CABLE\CABLE FAULT\EP	UG\CABLE\DAMAGED REFERED TO DIV
7/23/02 02:29AM	403 MEMORIAL DR	2	00 hrs 08 mins	OTHER\PERMIT\TBD	UG\OTHER\REPAIRED TEMP - REFERED TO DIV
7/23/02 04:36PM	16 BLAKESLEE ST S1	28	04 hrs 42 mins	TREES\TREE FALLING\OH	OH\TREE LIMB\REMOVED NO WIRE DAMAGE
7/29/02 09:14AM	108 7TH ST # 1	21	02 hrs 09 mins	OTHER\REQUEST OF CUSTOMER\TBD	OH\TRANSFORMER\REPLACED

Cambridge Outage calls in M3i 2002 YTD

First Call	Address	# of Cust	Duration	Cause Desc	Repair Desc
7/30/02 06:35PM	6 BERKSHIRE PL APT 1	18	02 hrs 57 mins	OTHER\HEAVY LOAD-TEMPORARY OVERL	OH\TRANSFORMER\REPLACED
7/31/02 08:45PM	182 MAGAZINE ST 1	51	01 hrs 08 mins	OTHER\HEAVY LOAD-TEMPORARY OVERL	OH\FUSE BROKEN\REFUSED
7/31/02 10:04PM	199 WESTERN AVE	14	06 hrs 13 mins	CABLE\CABLE FAULT\EP	UG\CABLE\REPAIRED TEMP - REFERED TO DIV
8/2/02 11:17AM	22 HARDING ST S2	14	08 hrs 35 mins	PHYSICAL INTERFERENCE\CONTRACT DI	UG\CABLE\CUT AND CAP - REFERED TO DIV
8/3/02 12:19AM	26 JOHN-F-KENNEDY ST 5	0	01 hrs 01 mins	OTHER\REQUEST OF CUSTOMER\TBD	CUSTOMER\FUSE/BREAKER\RESET / REFUSED
8/3/02 02:21AM	12 HUNTING ST 3RD	13	11 hrs 17 mins	OTHER\PERMIT\TBD	UG\OTHER\REPLACED
8/3/02 08:09AM	152 ELIOT ST	0	00 hrs 33 mins	ANIMAL\SQUIRREL\TBD	OH\FUSE DISCONNECT\REPLACED
8/7/02 12:11PM	256 COLUMBIA ST 1	44	00 hrs 19 mins	OTHER\EMERGENCY\TBD	UG\OTHER\REPLACED
8/8/02 02:23PM	198 WALDEN ST 3	11	03 hrs 35 mins	EQUIPMENT\FAILURE TBD\EP	OH\TRANSFORMER\DAMAGED REFERED TO DIV
8/13/02 02:36PM	516 GREEN ST 2A	25	04 hrs 01 mins	OTHER\REQUEST OF CUSTOMER\TBD	OH\TRANSFORMER\REPLACED
8/13/02 10:06PM	430 BROADWAY 2	21	04 hrs 23 mins	OTHER\REQUEST OF CUSTOMER\TBD	OH\TRANSFORMER\REPAIRED TEMP - REFERED TO DIV
8/14/02 03:36AM	33 ROBERTS RD 1L	21	01 hrs 03 mins	OTHER\REQUEST OF CUSTOMER\TBD	OH\TRANSFORMER\REPLACED
8/14/02 01:39PM	UPLAND , RD	0	00 hrs 48 mins	EQUIPMENT\FAILURE TBD\EP	OH\CONNECTOR\RECONNECTED PERM
8/14/02 06:21PM	MT AUBURN ST	0	10 hrs 42 mins	EQUIPMENT\FAILURE TBD\EP	UG\CABLE\CUT AND CAP - REFERED TO DIV
8/15/02 04:02PM	247 GARDEN ST 15	56	05 hrs 40 mins	CABLE\CABLE FAULT\EP	UG\CABLE\DAMAGED REFERED TO DIV
8/18/02 02:45PM	183 LARCH RD 1	12	01 hrs 43 mins	OTHER\REQUEST OF CUSTOMER\TBD	OH\TRANSFORMER\REPAIRED TEMP - REFERED TO DIV
8/19/02 03:40AM	28 RIVER ST 3	80	09 hrs 43 mins	EQUIPMENT\FAILURE TBD\EP	ST\CIRCUIT BREAKER\REFERED TO DIV
8/20/02 09:29PM	23 ELM ST 304	10	02 hrs 14 mins	CABLE\CABLE FAULT\EP	UG\CABLE\DAMAGED REFERED TO DIV
8/24/02 06:40AM	18 HEMLOCK RD	3	01 hrs 51 mins	PHYSICAL INTERFERENCE\POLE STRUCK	OH\FUSE DISC\EVIDENCE OF ARCING / NO DAMAGE
8/24/02 08:32AM	2 HEMLOCK RD	3	07 hrs 42 mins	OTHER\PERMIT\TBD	OH\OTHER\REPLACED
8/29/02 12:09PM	294 CONCORD AVE	2	00 hrs 56 mins	OTHER\REQUEST OF CUSTOMER\TBD	OH\TREE LIMB\REMOVED NO WIRE DAMAGE
9/8/02 01:07PM	151 RAYMOND ST	53	03 hrs 46 mins	CABLE\CABLE FAULT\EP	UG\CABLE\DAMAGED REFERED TO DIV
9/10/02 06:10PM	280 WINDSOR ST PUB	12	08 hrs 52 mins	OTHER\FIRE\TBD	OH\SERVICE CABLE\REFERED TO DIV
9/10/02 04:05PM	30A AGASSIZ ST	24	11 hrs 01 mins	CABLE\CABLE FAULT\EP	ST\CIRCUIT BREAKER\REFERED TO DIV
9/10/02 07:38PM	72 EUSTIS ST 2	61	07 hrs 26 mins	OTHER\FIRE\TBD	OH\TRANSFORMER\CLEARED - REFERED TO DIV
9/10/02 09:40PM	3 ARLINGTON ST 26	49	05 hrs 27 mins	CABLE\CABLE FAULT\EP	ST\CIRCUIT BREAKER\REFERED TO DIV
9/10/02 10:31PM	6 BEECH ST F1	65	13 hrs 06 mins	CABLE\CABLE FAULT\EP	UG\CABLE\CUT AND CAP - REFERED TO DIV
9/11/02 03:53PM	4 IRVING TER	62	12 hrs 22 mins	WIRE\BARE WIRES\EP	OH\WIRE\REPAIRED PERM
9/11/02 03:24PM	17 JACKSON ST	13	10 hrs 56 mins	OTHER\REQUEST OF CUSTOMER\TBD	OH\WIRE\SECTION(S) RERAN
9/11/02 04:50PM	88 SHERMAN ST	5	11 hrs 23 mins	OTHER\REQUEST OF CUSTOMER\TBD	OH\WIRE\REPAIRED PERM
9/11/02 03:41PM	646 GREEN ST BST	18	07 hrs 46 mins	WEATHER\WIND AND SLACK TAP\OH	OH\WIRE\SECTION(S) RERAN
9/11/02 10:25PM	CARLETON ST	1	05 hrs 23 mins	NO TROUBLE FOUND\CAUSE NOT DETNT	OH\OTHER\REFERED TO DIV

Cambridge Outage calls in M3i 2002 YTD

First Call	Address	# of Cust	Duration	Cause Desc	Repair Desc
9/11/02 08:00PM	290 MAIN ST STORE	4	06 hrs 02 mins	NO TROUBLE FOUND\CAUSE NOT DETNT	OH\OTHER\REFERED TO DIV
9/14/02 04:22AM	6 CAMBRIDGE CTR	0	16 hrs 07 mins		UG\CABLE\DAMAGED REFERED TO DIV
9/16/02 12:10PM	41 VASSAL LN 1	54	00 hrs 08 mins	OTHER\REQUEST OF CUSTOMER\TBD	OH\POLE\OK TEMP REFERED TO DIV
9/17/02 02:29PM	MASS AVE & WALDEN	16	05 hrs 25 mins	OTHER\REQUEST OF CUSTOMER\TBD	UG\OTHER\REPLACED
9/18/02 01:46PM	1 KENDALL SQ	12	05 hrs 07 mins	CABLE\CABLE FAULT\EP	OH\OTHER\REFERED TO DIV
9/25/02 09:40AM	10 FAYETTE ST APT 2	17	02 hrs 21 mins	TREES\TREE FALLING\OH	OH\WIRE\SECTION(S) REPLACED
9/30/02 03:40PM	15 PEARL ST 27	0	00 hrs 47 mins	PHYSICAL INTERFERENCE\VANDALS\OH	OH\OTHER\RECONNECTED PERM
10/8/02 07:51PM	228 ALLSTON ST F1	29	04 hrs 54 mins	EQUIPMENT\FAILURE TBD\EP	OH\TRANSFORMER\CLEARED - REFERED TO DIV
10/12/02 04:25AM	221 CHARLES ST 2	20	01 hrs 08 mins	OTHER\REQUEST OF CUSTOMER\TBD	OH\FUSE DISCONNECT\REPLACED
10/29/02 07:05AM	146 LARCH RD 1	22	02 hrs 46 mins	OTHER\PERMIT\TBD	UG\OTHER\REFERED TO DIV
10/30/02 04:54AM	50 HAMPSHIRE ST	0	00 hrs 13 mins	CABLE\CABLE FAULT\EP	UG\CABLE\DAMAGED REFERED TO DIV
11/4/02 03:40PM	13 8TH ST	25	06 hrs 18 mins	OTHER\REQUEST OF CUSTOMER\TBD	UG\CABLE\DIG LOCATE & REPAIR
11/13/02 06:38PM	321 WESTERN AVE	63	04 hrs 49 mins	CABLE\CABLE FAULT\EP	UG\CABLE\DAMAGED REFERED TO DIV
11/16/02 02:50PM	165 HAMPSHIRE ST 1L	4	02 hrs 17 mins	NO TROUBLE FOUND\CAUSE NOT DETNT	CUSTOMER\FUSE/BREAKER\RESET / REFUSED
12/2/02 02:24PM	2175 MASS AVE	61	05 hrs 29 mins	CABLE\CABLE FAULT\EP	OH\FUSE DISCONNECT\REPLACED

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City of Cambridge

HEALTH AND ENVIRONMENT

*Vice Mayor Henrietta Davis, Chair
Councillor Anthony D. Galluccio
Councillor Brian Murphy*

In City Council February 10, 2003

The Health and Environment Committee held a public meeting on Friday, January 31, 2003 at eleven o'clock and forty-five minutes a. m. in the Sullivan Chamber.

The purpose of the meeting was to continue discussions on service outages and expenditures on maintenance by NSTAR.

Present at the meeting was Vice Mayor Henrietta Davis, Chair of the Committee, Councillor Brian Murphy, George Fernandes, City Electrician, John Bolduc, Environmental Project Planner, Community Development Department and Donna P. Lopez, Deputy City Clerk. Also present was William Zamparelli, Community Relations, NSTAR.

Vice Mayor Davis opened the meeting and stated the purpose.

The committee heard from Mr. Zamparelli who distributed an updated outages report **ATTACHMENT A**. The reports are big circuits, not streets. Cambridge, he said, is a stand-alone company. The M3i report is connected to the dispatcher is based on telephone calls made by customers and is based on street addresses. Two systems were merged from the four companies under Commonwealth Electric and one company from Boston Edison. This became NSTAR.

Mr. Fernandes asked that streets be reported. Mr. Zamparelli responded that the report is not done this way. He was unable to get the report done by streets. Vice Mayor Davis asked for a map of the circuits. Mr. Zamparelli stated that he had a list of the circuits. Mr. Fernandes informed Mr. Zamparelli that "where" is a problem. The circuits report outages. Mr. Zamparelli stated he would provide a list of circuits in the city and possibly a map.

Mr. Zamparelli informed the committee that the NSTAR engineer was asked to review the Mt. Auburn/Strawberry Hill/Cambridge Highlands area for reoccurring outages. No reoccurring incidents were seen. Ultra violet rays were used two years ago to scan the poles. The reoccurring problems have been solved through analysis of the ultra violet test stated Mr. Fernandes.

Vice Mayor Davis asked Mr. Fernandes if the report was beneficial to him. Mr. Fernandes asked how does a person know what streets are effected in an outage for the Strawberry Hill area. The city cannot tell how serious the outage is without knowing

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Committee Report #4

Committee Report from Vice Mayor Henrietta Davis, Chair of the Health and Environment Committee, for a meeting held on January 31, 2003 to continue discussions on service outages and expenditures on maintenance by NSTAR.

In City Council February 10, 2003

**REPORT ACCEPTED.
PLACED ON FILE.**