



CITY OF CAMBRIDGE
COMMISSION ON HANDICAPPED PERSONS
McCusker Center
57 Inman Street
Cambridge, MA 02139

RECEIVED
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OFFICE OF THE CITY MANAGER

498-9000, Ext. 9509 (Voice)
492-0235 (TDD)

November 7, 1988

Robert W. Healy, City Manager
Cambridge City Hall
795 Massachusetts Avenue
Cambridge, MA 02139

Dear Mr. Healy,

On October 27, 1988 I made a site visit to Star Market at 699 Mount Auburn Street in order to investigate access problems identified in Council Order #2, 10/3/88. My tour of the store and the parking lot was conducted in the company of Jim McInnis, Manager of the Mount Auburn Star Market, and my findings are enumerated in the attached letter to him.

In addition to problems accessing the lower level stores which the Council Order identified, several other access violations were present. Mr. McInnis has expressed complete willingness to correct all the areas of noncompliance that we discussed, and I have every reason to believe that the corrections will be undertaken shortly after he receives my letter and the relevant portions of the access code.

I will make myself available as a resource to Mr. McInnis in the process of bringing his store and parking lot into compliance with state Architectural Access Regulations. If there is anything further that I can do to promote accessibility at the Mount Auburn Star Market or elsewhere in Cambridge, please do not hesitate to let me know.

Sincerely,

A handwritten signature in cursive script that reads "Gail Enman".

Gail Enman, Director
Commission on Handicapped Persons



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November 7, 1988

Jim McInnis, Manager
Star Market
699 Mount Auburn Street
Cambridge, MA 02138

Dear Mr. McInnis,

Thank you for taking the time to review handicap parking and pedestrian safety issues with me on October 27, 1988. With some slight modifications, your store and parking lot can be brought into compliance with state Architectural Access Regulations, and your customers with disabilities will be able to shop safely and with relative ease.

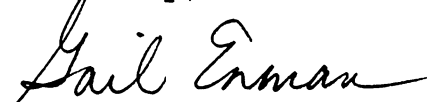
The problem areas that we discussed are listed below, and supporting references from existing requirements are provided for your information.

1. Two handicap parking spaces are located in the parking lot near the inaccessible entrance to the supermarket and the lower level stores. In order to comply with access regulations, those spaces must be relocated so that they are adjacent to the ramped entrance to the cleaner, shoe repair, jeweler and bottle redemption center. All designated handicap parking spaces must comply with requirements for size and signage, and the total number of handicap spaces in the lot must equal or exceed state requirements. Relevant sections of the Architectural Access Regulations are provided regarding number, size, location and signage of handicap parking in lots open to the public.
2. As a courtesy to your customers with disabilities, a sign should be posted at the inaccessible bottle redemption center on the lower level indicating that bottles can be redeemed at the Star Market Courtesy Booth for persons who have difficulty with stairs.
3. A sign needs to be installed at the inaccessible entrance to Star Market with an arrow pointing towards the accessible entrance, as indicated in the Access Regulations provided.

4. At the handicap parking spaces located nearest Mount Auburn Street, a curb ramp or curb ramps need(s) to be installed in accordance with Architectural Access Requirements in order to make it possible for persons with disabilities to gain access to the sidewalk without having to travel in the parking lot where vehicles are exiting. Requirements for a safe path of travel from designaged handicap parking to a building's accessible entrance are provided for your reference. Again, handicap parking at this location must comply with requirements for size and signage, and the overall number of designated handicap parking spaces in the lot must be reviewed in order to insure compliance with the minimum number established by state law.
5. Inform handicapped patrons who complain that they must pay to park at the meters near the accessible entrance that if they have handicap plates or placards, they do not need to pay to park at a meter. Any complaints that cannot be reconciled can be referred to my office, and I will gladly work with you and with your customers with disabilities to reconcile whatever problems may be identified in the future.

If you have any questions or problem with these changes or with the enclosed Architectural Access Regulations, please do not hesitate to contact me. I feel confident that, working cooperatively, we can resolve whatever issues have come up in the past and may arise in the future regarding handicap access at Star Market.

Sincerely,

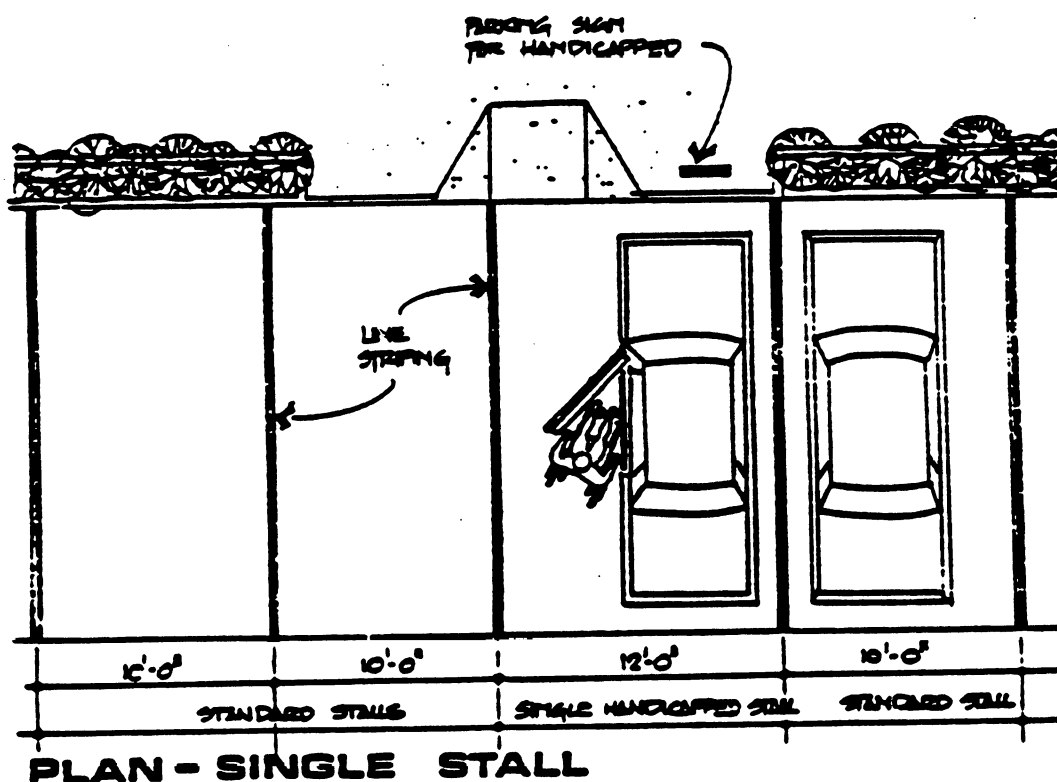


Gail Enman, Director
Commission on Handicapped Persons

cc: Robert Healy, City Manager
Sheila Russell, City Councillor

23. PARKING LOTS, GARAGES

- 23.1 Any person who has lawful control of improved or enclosed private property, used as an off-street parking area for businesses, auditoriums, sporting or recreational facilities, or cultural centers, where the public has the right of access as invitees or licensees, shall cause such parking areas to conform to these Regulations if the parking area has fifteen (15) or more parking spaces.
- 23.2 Specially designated parking spaces for the physically handicapped shall be the closest located spaces in the lot to the accessible entrance(s). Where the designated parking space cannot be located within two-hundred (200) feet of the accessible entrance(s), an accessible drop-off area shall be provided within one-hundred (100) feet of such entrance(s).
- 23.3 In multi-level garages where no elevator is provided, such spaces shall be located near the accessible entrance.



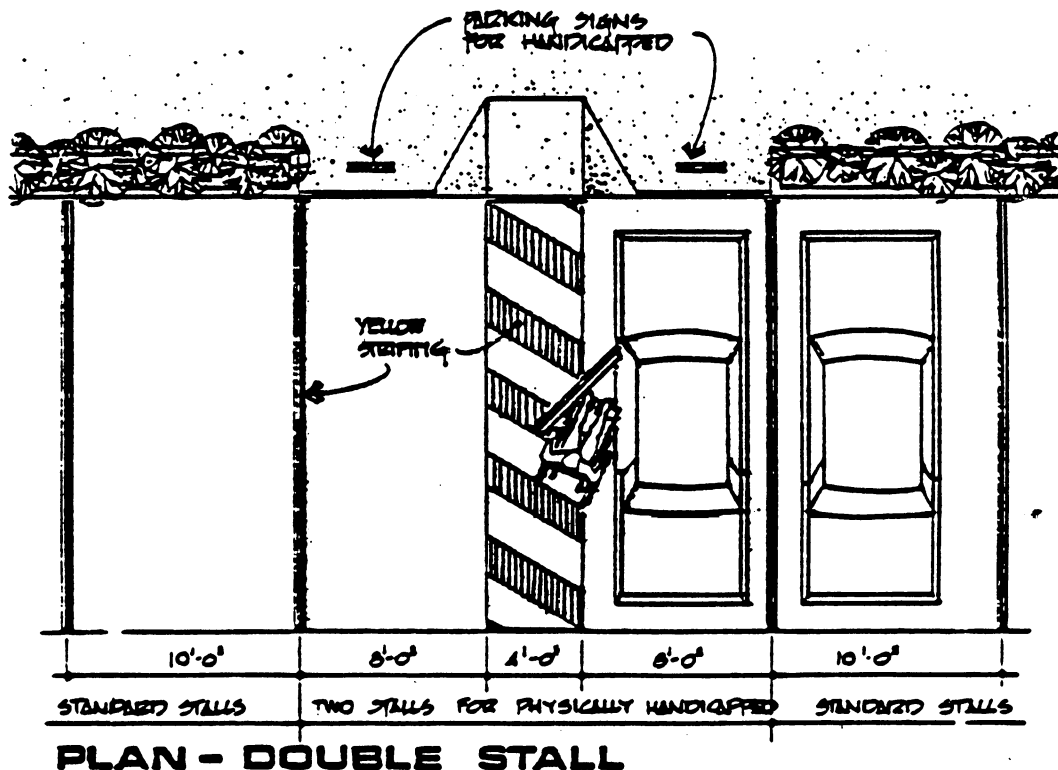
23.4 Number: Such spaces shall be provided as follows:

<u>Total Spaces</u>		<u>Required spaces</u>
15 - 25		1 space
26 - 40	5%	but not less than 2 spaces
41 - 100	4%	but not less than 3 spaces
101 - 200	3%	but not less than 4 spaces
201 - 500	2%	but not less than 6 spaces
501 - 1,000	1.5%	but not less than 10 spaces
1,001 - 2,000	1%	but not less than 15 spaces
2,001 - 5,000	.75%	but not less than 20 spaces
5,001 -	.50%	but not less than 30 spaces

23.5 Width: Such parking spaces which are perpendicular or diagonal to the parking roadway shall be twelve (12) feet wide. Spaces shall allow persons in wheelchairs to enter or leave an automobile on a uniform surface suitable for wheeling and walking.

Alternative: Two eight (8) foot spaces, separated by a four (4) foot center aisle, which is painted or striped yellow.

23.6 Sidewalks: Where sidewalks are provided at such parking spaces, a curb cut (sidewalk ramp) shall be installed at each specially designated space or pair of spaces, so that the handicapped persons are not required to enter the stream of traffic to attain access to sidewalks. If the alternative described in Section 23.5 is used, the curb cuts shall be installed where the center aisle meets the sidewalk.



- 23.7 Identification: Such spaces shall be identified by a sign at each space or pair of spaces. This sign shall be located at a height of not less than five (5) feet, nor more than eight (8) feet to the top of the sign. The sign shall contain the "International Symbol of Accessibility" as shown in Section 40 and may also include wording identifying this use.
- 23.8 Walks and ramps required as a means of egress leading from specially designated parking spaces for the handicapped in parking lots, garages, or other parking facilities, shall be in conformity with all sections of these Regulations.
- 23.9 Parking surface areas required to be accessible for the handicapped shall be paved or hard packed smooth surface, and shall not slope more than one-in-twenty (1:20) or five percent (5%).

24 EXTERIOR SIGNAGE

- 24.1 Exterior signage shall be located so as to not become a hazard or an obstacle itself. Overhead signs should be carefully located high enough to avoid conflict with pedestrians.

40 SYMBOL OF ACCESSIBILITY

40.1 The International Symbol of Accessibility shall be displayed in the following locations:

40.1.1 Any entrance of a facility not accessible by persons in wheel-chairs shall have a sign clearly indicating the location of the accessible entrance.



**INTERNATIONAL
SYMBOL OF ACCESSIBILITY**

40.1.2 At the entrance to all public toilet rooms, if one is not accessible, the symbol shall be placed at that toilet room indicating the location of the nearest accessible toilet room.

40.1.3 Where signs, building layout diagrams or maps are provided, the Symbol of Accessibility shall indicate where accessible toilet rooms, entrances and elevators are located. Layout diagrams or maps shall be oriented from the standpoint of the viewer, and the viewer's position clearly indicated.

40.1.4 At special parking spaces for the handicapped in accordance with Section 23.



CITY OF CAMBRIDGE

CAMBRIDGE, MASSACHUSETTS 02139

TEL. 498-9011

EXECUTIVE DEPARTMENT

ROBERT W. HEALY

City Manager

RICHARD C. ROSSI

Deputy City Manager

November 14, 1988

To the Honorable, the City Council:

With respect to Awaiting Report Item No. 36 relative to improving accessibility for senior citizens to the lower level stores at the Star Market at 699 Mt. Auburn Street, enclosed please find copy of a report from Gail Enman, Director of the Commission on Handicapped Persons.

Very truly yours,

A handwritten signature in dark ink, appearing to read "Robert W. Healy", is written over a horizontal line.

Robert W. Healy
City Manager

RWH/mbf

Enc.

Agenda Item No. 2 *S-689*

Re: response to Awaiting Report Item 36 on
improving accessibility for senior citizens
to the lower level stores at the Star Market
at 699 Mt. Auburn St.

In City Council,

November 14, 1988

11-14-88

Placed on File.