



American Red Cross

of Massachusetts Bay

285 Columbus Avenue
Boston, Massachusetts 02116
617-375-0700 *phone*
617-375-0727 *fax*

April 27, 1999

Francis H Duehey
Mayor
795 Mass Avenue
Cambridge, MA 02139

Dear Mayor Duehey:

The Massachusetts Bay chapter of the American Red Cross has established a Kosovo Crisis Resource Center at the chapter. I have been hired as the Coordinator to assist with this project and will oversee the operations of the Resource Center

The Resource Center will be providing information on:

- How a family can become a host family (when this information becomes available.)
- Translators available to greet refugees.
- Boston area organizations involved in refugee resettlement.
- Boston area Albanian organizations and resources.
- Accessing the American Red Cross website to trace family members who may be in Macedonia or Albania.

Once refugees arrive in the area, the American Red Cross of Massachusetts Bay will provide services through the Resource Center and our Emergency Services Department that include:

- Food from our food pantry and vouchers for local grocery stores.
- Vouchers at local clothing stores.
- Referrals to other agencies and resources.
- Contact with our disaster mental health team.
- Information about English as a Second Language, the Food Pantry, Citizenship Training and other Red Cross services available to refugees and host families.

In addition to providing services and information, I will act as liaison for other organizations involved in refugee relief work and local Albanian resources in Massachusetts. I look forward to working with you in your community to provide this essential, humanitarian aid to refugees and their families. If you have any questions about the Resource Center, please feel free to contact me at (617) 375-0700 x. 214.

Sincerely,

Caroline Sciffet
Resource Center Coordinator



Comm. & Rpts. City Officers #2

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A communication was received from
Mayor Duehay regarding the Mass. Bay
Chapter of the American Red Cross's
establishment of a Kosovo Crisis
Resource Center.

In City Council May 3, 1999

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