



**MASSACHUSETTS
BAY
TRANSPORTATION
AUTHORITY**

45 High Street, Boston, Mass. 02110

February 12, 1973

Mr. John H. Corcoran
City Manager
Cambridge, Massachusetts 02139

Dear Mr. Corcoran:

Your recent correspondence to the District Supervisor at the T's Bennett Street Station concerning the Arlington Heights to Harvard bus line was referred to this office.

Mr. Delourey has investigated the matter and reports that:

1. There are times when trackless trolleys become disabled occasionally as do other vehicles, particularly, during the winter months.
2. The starter at North Cambridge has been instructed that when there is a delay inbound to Harvard, that all inbound trips from Arlington are to make all local stops in Cambridge.
3. The running times of all trips from Arlington are regulated for "limited" service in Cambridge.
4. In the past and in the future, when there is inclement weather, an Instructor is assigned on Massachusetts Avenue between Porter Square and Harvard to order Arlington inbound buses to stop when trackless trolleys from North Cambridge are delayed or overloaded.
5. The problems encountered by Cambridge patrons occur only during inclement weather, or as a result of disabled equipment.

In the opinion of the T, service between North Cambridge and Harvard is adequate to meet the transportation needs of the people in the area when the prescribed schedule is operated.

For any inconvenience caused its patrons, the T sincerely regrets, and trusts that the above explanation will allow you to satisfactorily answer your constituents queries.

Very truly yours,

A handwritten signature in cursive script that reads "Martin P. McKeon". The signature is written in dark ink and is positioned below the typed name.

Martin P. McKeon
Supervisor
Customer Service Center

MPM/pav

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OFFICE OF THE
CITY MANAGER



CITY OF CAMBRIDGE

CAMBRIDGE, MASSACHUSETTS 02139
Tel. 876-6800

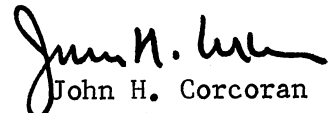
EXECUTIVE DEPARTMENT
JOHN H. CORCORAN
City Manager

February 26, 1973

To the Honorable, the City Council,

With reference to order of your Honorable Body relative to bus service in North Cambridge area, I enclose herewith self-explanatory communication from MBTA dated February 12, 1973.

Yours truly,


John H. Corcoran
City Manager

JHC/m

Agenda # 2
Relative to the bus service in the
North Cambridge Area.

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In City Council,
February 26, 1973