



The Commonwealth of Massachusetts

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DEPARTMENT OF PUBLIC UTILITIES

CAMBRIDGE MA.

October 30, 1989

D.P.U. 89-209

AT&T COMMUNICATIONS OF NEW ENGLAND, INC.

AT&T Communications of New England, Inc. ("AT&T") proposes to introduce a new service called MultiQuest Service ("MultiQuest") to information providers in Massachusetts. MultiQuest would be provided in Massachusetts only as an add-on to AT&T's existing interstate MultiQuest Service. The service would enable service providers who offer prerecorded or live information to use AT&T's network. MultiQuest allows an end user to have access to the data of information providers by dialing the information provider's 900 number. Typically, callers can have access to prerecorded announcements, ranging from stock market quotes to sports reports to movie reviews, or to transaction services, such as catalog ordering. So-called "adult" services may also be offered. Under AT&T's proposed MultiQuest, the charges to callers would be set by the information providers.

The above investigation is officially captioned:

Investigation by the Department of Public Utilities on its own motion as to the propriety of the rates and charges set forth in the following tariff: D.P.U. Mass. No. 2, Custom Network Services, Contents, 2nd revised page 1, original page 7; Tariff Information 2nd revised page 1, 2nd revised page 4; Section 6 - AT&T MultiQuest Service, original pages 1 through 5, filed with the Department on September 4, 1989 to become effective on October 16, 1989 by the AT&T Communications of New England, Inc.

The effective date of the proposed rates has been suspended by the Department until April 16, 1989, pending investigation.

The Department of Public Utilities will conduct a public hearing at its offices, #1210 Leverett Saltonstall Building, 100 Cambridge Street, Boston, Massachusetts on Tuesday, December 5, 1989 at 10:00 a.m.

By Order of the Department,

A handwritten signature in cursive script, reading "Mary L. Cottrell".

MARY L. COTTRELL, SECRETARY

5. S- 774

Notice of a public hearing was received by the DPU for Tuesday, December 5, 1989 at 5:00 p. m. at 100 Cambridge St., Boston on the request from AT&T Communications of New England, Inc. to introduce a new MultiQuest Service.

In City Council,

November 13, 1989

Placed on file