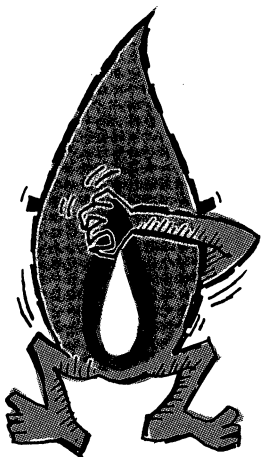




**SCRATCH MY BACK
IT COULD SAVE YOUR NECK**

El arruñar mi espalda, podría
salvarte la vida



Scratch- and- sniff.

Arruñame
Y
Hueleme

That's what gas smells like. We put that distinctive smell in natural gas for your protection.

So you'd be able to recognize it immediately.

Have your whole family sniff it.

It's important that you act when you smell leaking gas.

If you smell gas on the street, call our number (it's in the phone book).

If you smell it in your home, leave doors and windows open, and call us from a neighbor's.

Don't strike a match, switch lights on or off, or do anything that might create a spark when you smell gas.

Don't ignore a strong smell of gas. Your safety might depend on it.

Este es el olor de gas. Este olor tan distintivo es el del gas natural y esto lo hacemos para su protección.

Este olor ha sido añadido para que usted lo pueda detectar inmediatamente.

Deje que toda su familia se familiarize con ésta muestra.

Es sumamente importante que usted actúe al oler un escape de gas.

Si usted esta por la calle y huele gas, llame nuestro número (éste aparece en la guía telefónica)

Si usted huele gas en su hogar, abra las puertas, ventanas y salga de su casa, llámenos de casa del vecino.

Si persive el olor de gas, no encienda ó prenda fosforos. No prenda ó apague las luces. No haga algo que produzca una chispa.

No ignore el olor persistente de gas, el hacer algo, garantizara su seguridad y la de su familia.

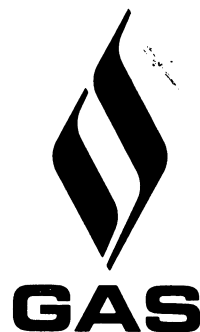
call 1-800-572-9300.

COMMONWEALTH GAS

RECEIVED BY
OFFICE OF CITY CLERK

MAY 15 3 34 PM '78

CAMBRIDGE, MASS.



May 15, 1978

Paul E. Healy
City Clerk
City of Cambridge
Cambridge, Massachusetts 02139

Dear Mr. Healy:

In reply to your request for information regarding Commonwealth Gas Company's inspection and maintenance procedures for detection of gas leaks, the following detection and public information programs are in continual operation:

Commonwealth Gas has two vehicles based here in Cambridge that are equipped with highly sensitive hydrogen flame ionization leak detecting equipment. This equipment can detect minute quantities of gas to levels as low as one part per million. These vehicles survey areas of Cambridge daily in their regular routine travels throughout the city. If any leaks are detected, repairs are made.

To supplement our own efforts, we regularly schedule complete inspection of the city, utilizing an independent consultant using similar equipment. During extreme conditions such as the last two severe winters, we double our efforts with nightly inspections every day.

We continually check our lines for corrosion on a random sampling basis using other sensing equipment. If the monitors indicate even minute levels, we check the line and make repairs.

In fact, the great majority of gas leaks are discovered by Commonwealth Gas employees while performing their normal duties.

Construction equipment pulling up our lines has long been a major contributing factor in causing gas leaks and explosions. To help prevent this, Commonwealth Gas had joined with other utilities in forming a Dig Safe, One Call Notification System with a toll free line



Paul E. Healy, City Clerk
May 15, 1978
Page -2-

which contractors can call to find out the location of gas, electric and telephone lines in the area of proposed construction. We then visit the construction site. We notify all contractors and equipment companies of this service.

We have round the clock, seven day a week service coverage to respond to any calls from customers or city officials. Gas leaks have a number one priority.

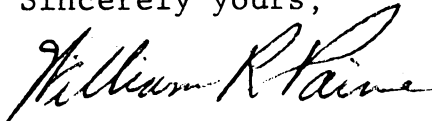
We work closely with police and fire officials, and schedule seminars for all chiefs, deputys and aides annually.

Every November, we send scratch and sniff stuffers (see enclosure) to all customers. These stuffers which are printed in English and Spanish instruct the public what gas smells like and what to do or not to do if they smell gas either in their homes or on the street. These inserts are also sent to all Cambridge Electric customers which means that even Cambridge citizens without gas in their homes are notified. To further reach the general public, in cooperation with other gas companies in the area and the New England Gas Association, we run public service announcements on area TV and Radio which contains the same information as the bill enclosure.

We are presently investigating broadening the program to make the stuffers available in schools and businesses in our service territory.

We believe our inspection and maintenance programs and our public information campaign are responsible for what we consider to be a good safety record here in the city. We exceed all state and federal safety requirements and continually evaluate our programs and investigate new methods to improve them. A good safety record is certainly in the public interest, it is also vital to Commonwealth Gas Company.

Sincerely yours,



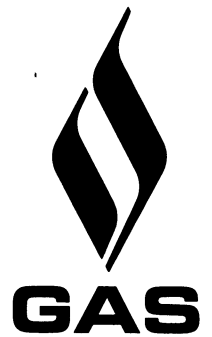
William R. Paine
Superintendent - Distribution East

WRP/alr
enclosure

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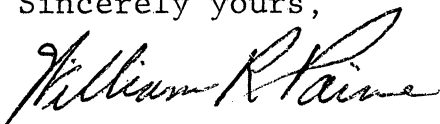
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enclosure

~~72~~ S-204

May 15, 1978
Placed on File