

Late order

57.

AG.

City Manager confer
with the City Solicitor
and analyze the current
Franchise Agreement with
Media 1 (Formerly Continental
Cable) to evaluate
the possibility of
improving customer
service to Cambridge
subscribers and report
back to the Council
with any accountability
measures the Council
could take in this
regard

and
check
with
State
the
Cable
Television
Commission.

W/9



City of Cambridge

57.

IN CITY COUNCIL

September 29, 1997

COUNCILLOR GALLUCCIO

ORDERED: That the City Manager be and hereby is requested to confer with the City Solicitor and analyze the current Franchise Agreement with Media One (formerly Continental Cable) and check with the State Cable Television Commission, to evaluate the possibility of improving customer service to Cambridge subscribers and report back to the City Council with any accountability measures the City Council could take in this regard.

In City Council September 29, 1997.
Adopted by the affirmative vote of nine members.
Attest:- D. Margaret Drury, City Clerk.

A true copy;

A handwritten signature in cursive script that reads "D. Margaret Drury".

ATTEST:-

D. Margaret Drury
City Clerk

Consent Order #57

CM-644

Councillor Galluccio re: Analyze
the current Franchise Agreement with
Media One (formerly Continental Cable)
and check with the State Cable Television
Commission to evaluate the possibility of
improving customer service to Cambridge
subscribers.

In City Council September 29, 1997

ORDER ADOPTED