



CITY OF CAMBRIDGE
INTEROFFICE CORRESPONDENCE

To James L. Sullivan
City Manager

Date February 17, 1977

From Robert P. Wheatly
Executive Director *RW*

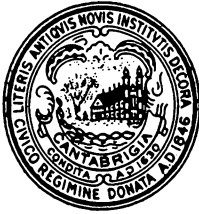
Reference Council on Aging

Subject Response to the City Council order, December 27, 1976
re: SENIOR-CAB
1. A Mailback program
2. Inclusion of independent
taxi cabs in program.

1. An extensive mailback program does not seem at all practicable. In addition to the fact that the Council on Aging is not sufficiently staffed to handle such an operation, all persons connected with setting up and operating the program (the cab companies, the bank, etc.) have felt the need for establishing proof of age and Cambridge residency in person, at time of purchase, of those who wish to buy SENIOR-CAB coupons. It is our one, prime safeguard against abuse or fraud.

SENIOR-CAB coupons are on sale in all sections of the City, wherever there is a branch of the BayBank/Harvard Trust Company: Harvard Square, Central Square, Porter Square, Technology Square, Kendall Square, Freshpond (615 Concord Avenue). However, for those who are handicapped in some manner, or find that getting to one of these bank branches would work a definite hardship, we have approved the use of an EXCEPTION LETTER. These persons are requested to write us a letter stating their reason for their inability to buy the coupons in person at a bank branch. Upon our subsequent verification of their age, residency, and disability, we forward an EXCEPTION LETTER which will permit a third party to purchase coupons in their stead. We trust there will only be a limited number of such requests.

2. When we began this program, a number of independent operators declined to join it because of the delay in payment that vendors to the city normally have to expect, which can be as long as 90 days. However, we have now made arrangements for a pay procedure in which this delay is no longer a factor. Therefore, with a request from any independent taxi cab operator to join the SENIOR-CAB program we will be glad to include him/her - with the one proviso that billings not take place more frequently than once a month.



CITY OF CAMBRIDGE

CAMBRIDGE, MASSACHUSETTS 02139
Tel. 876-6800

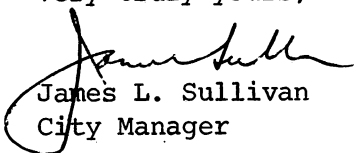
EXECUTIVE DEPARTMENT
JAMES L. SULLIVAN
City Manager

February 28, 1977

To the Honorable, the City Council:

I transmit herewith a self-explanatory communication from Robert P. Wheatly, Executive Director of the Council on Aging, in response to City Council Order #4 of December 27, 1976, relative to a mail-back program for the taxi discount coupons for the elderly.

Very truly yours,


James L. Sullivan
City Manager

JLS/nwc

Agenda #7

S-114

Response to City Council Order NO. 4 of 12/27/
76 re: mail-back program for the taxi discount
coupons for the elderly.

In City Council,
Feb. 28, 1977

2/28/77

Placed on File