



# City of Cambridge

20.

IN CITY COUNCIL

February 24, 1997

COUNCILLOR DAVIS  
 VICE MAYOR BORN  
 COUNCILLOR GALLUCCIO  
 COUNCILLOR SULLIVAN  
 COUNCILLOR TOOMEY  
 COUNCILLOR TRIANTAFILLOU

WHEREAS: Inasmuch as unexpected crises happen from time to time in the City; and

WHEREAS: When crises occur such as fires, floods, and major storms, they have a devastating affect on all victims; now therefore be it

ORDERED: That the City Manager be and hereby is requested to prepare a crisis management response and that this response streamline the connection between city services and the victims of these crisis and be customer oriented; and be it further

ORDERED: That it include a clear single contact point for affected citizens, particularly in the hours just after the crisis has struck and that the role of Emergency Management in these matters be explained; and be it further

ORDERED: That the City Manager be and hereby is requested to report back to the Council on this matter.

In City Council February 24, 1997

Adopted by the affirmative vote of nine members.

Attest:- D. Margaret Drury, City Clerk.

A true copy;

ATTEST:-

D. Margaret Drury  
City Clerk



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Consent Order #20

CM-98

*Born, Hall & Co, Sullivan,*  
*Toomey, Triantafyllou*  
Councillor Davis re: Prepare a crisis  
management response with a single clear  
contact point for the victims of crisis.

In City Council February 24, 1997

**ORDER ADOPTED**