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May 23, 1983

To the Honorable, the City Council:

In accordance with a previous request by the City Council, the following is an update on the status of the City's efforts concerning the notice of decertification by the Department of Public Health for M. J. Neville Manor received in January, 1983:

The City had earlier indicated to the State Department of Public Health that all outstanding deficiencies would be corrected by the first week of April, 1983. On March 30, 31 and April 6, 7, and 12, 1983, the Department of Public Health reinspected the facility and found that all previously cited deficiencies had been substantially corrected. The efforts of the City in correcting the previous deficiencies has allowed the decertification process to be settled by written agreement with the Department of Public Health.

Neville Manor once again may admit Level II patients and anticipates full occupancy by next Friday. It should be pointed out that the State surveyor commented very favorably on our level of effort to re-establish a high level of quality care at the City's nursing home. This remarkable effort represents a total turnaround in the management, and daily operations of the facility, with the result being a much higher quality of patient care.

In order to insure continued future success of the facility, I have fully implemented a new management and reporting system with direct monitoring of the progress at Neville Manor on a monthly basis by Deputy City Manager Richard C. Rossi.

Recently, a permanent Director of Nursing, Maureen Christian, has been appointed and I have reached the final stages of my selection process for a new Administrator. These appointments will stabilize the management of the facility and I look to the future with much enthusiasm over the potential for many improvements given this strong new leadership.

Finally, I would be remiss if I did not comment on the superb effort from the senior management staff at the Cambridge Hospital, Mr. Mulcahy and all the Neville Manor employees, and Steve Edmunds for their part in our recent success.

Very truly yours,

Robert W. Healy
City Manager

RWH/mbf



CITY OF CAMBRIDGE

CAMBRIDGE, MASSACHUSETTS 02139

Tel. 498-9011

EXECUTIVE DEPARTMENT

ROBERT W. HEALY

City Manager

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Very truly yours,

Robert W. Healy

City Manager

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Re: update on the status of the City's
efforts Re: notice of decertification of
the Michael J. Neville Manor by the Dept.
of Public Health.

In City Council,

May 23, 1983

5/23/83

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on
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