



City of Cambridge

O-29.

IN CITY COUNCIL

June 25, 2001

MAYOR GALLUCCIO
VICE MAYOR MAHER
COUNCILLOR BORN
COUNCILLOR BRAUDE
COUNCILLOR DAVIS
COUNCILLOR SULLIVAN
COUNCILLOR TOOMEY

WHEREAS: Until July 1, 2001, in addition to their basic plan, residents had the option of paying an additional fee to receive NESN, a sports channel, from AT&T, Cambridge's only cable company; and

WHEREAS: As of the above date AT&T has heavily advertised and promised Cambridge customers that NESN will be included as part of its extended basic cable service; and

WHEREAS: In the bills for July service, AT&T continues to charge those customers who previously subscribed to NESN for this service, while they have promised all expanded basic service customers that this will be included as part of that service; and

WHEREAS: AT&T has made no promise regarding when or if previous subscribers to NESN would receive credits or payments for this additional charge in July; and

WHEREAS: The net result of this charge is that AT&T customers in Cambridge will be making a large loan to the cable monopoly without receiving additional service; now therefore be it

ORDERED: That the City Manager and the Cambridge Consumer Council immediately take action to address the apparent additional billing of AT&T cable customers in Cambridge for NESN service; and be it further

ORDERED: That this City Council strongly recommend to all NESN subscribers that they withhold payment for this service in July until AT&T responds to the concerns of this City Council.

In City Council June 25, 2001.
Adopted by the affirmative vote of seven members.
Attest:- D. Margaret Drury, City Clerk.

A true copy;

ATTEST:-

D. Margaret Drury
City Clerk

Late Order

0 ~~11~~ 0-29

MAYOR GALLUCCIO

Vmm

WHEREAS Until July 1st, 2001, in addition to their basic plan, residents had the option of paying an additional fee to receive NESN, a sports channel, from AT&T, Cambridge's only cable company; and

WHEREAS As of the above date AT & T has heavily advertised and promised Cambridge customers that NESN will be included as part of its extended basic cable service; and

WHEREAS In the bills for July service, AT&T continues to charge those customers who previously subscribed to NESN for this service, while they have promised all expanded basic service customers that this will be included as part of that service; and

WHEREAS AT&T has made no promise regarding when or if previous subscribers to NESN would receive credits or payments for this additional charge in July; and

WHEREAS The net result of this charge is that AT&T customers in Cambridge will be making a large loan to the cable monopoly without receiving additional service; now therefor be it

ORDERED That the City Manager and the Cambridge Consumer Council immediately take action to address the apparent additional billing of AT&T cable customers in Cambridge for NESN service; and be it further

ORDERED That This City Council strongly recommend to all NESN subscribers that they withhold payment for this service in July until AT&T respond to the concerns of this City Council.



City of Cambridge

O-29.

IN CITY COUNCIL

June 25, 2001

MAYOR CALLUCCIO
VICE MAYOR MAHER
COUNCILLOR BORN
COUNCILLOR BRAUDE
COUNCILLOR DAVIS
COUNCILLOR SULLIVAN
COUNCILLOR TOOMEY

WHEREAS: Until July 1, 2001, in addition to their basic plan, residents had the option of paying an additional fee to receive NESN, a sports channel, from AT&T, Cambridge's only cable company; and

WHEREAS: As of the above date AT&T has heavily advertised and promised Cambridge customers that NESN will be included as part of its extended basic cable service; and

WHEREAS: In the bills for July service, AT&T continues to charge those customers who previously subscribed to NESN for this service, while they have promised all expanded basic service customers that this will be included as part of that service; and

WHEREAS: AT&T has made no promise regarding when or if previous subscribers to NESN would receive credits or payments for this additional charge in July; and

WHEREAS: The net result of this charge is that AT&T customers in Cambridge will be making a large loan to the cable monopoly without receiving additional service; now therefore be it

ORDERED: That the City Manager and the Cambridge Consumer Council immediately take action to address the apparent additional billing of AT&T cable customers in Cambridge for NESN service; and be it further

ORDERED: That this City Council strongly recommend to all NESN subscribers that they withhold payment for this service in July until AT&T responds to the concerns of this City Council.

In City Council June 25, 2001.
Adopted by the affirmative vote of seven members.
Attest:- D. Margaret Drury, City Clerk.

A true copy;

ATTEST:- *D. Margaret Drury*

D. Margaret Drury
City Clerk

204CM

Order #29

Recommendation to all NESN subscribers that they withhold payment for service until AT&T responds to concerns of the City Council.

**Mayor Galluccio, Vice Mayor
Maher, Councillors Born,
Braude, Davis, Sullivan and
Toomey**

In City Council June 25, 2001

ORDER ADOPTED