



City of Cambridge

Consent Communication #4

IN CITY COUNCIL

November 3, 1997

VICE MAYOR BORN

ORDERED: That the City Manager be and hereby is requested to forward a communication on behalf of the City Council to Media One and request the following information prior to the meeting scheduled on November 13, 1997 at 1:00 P.M. at the Senior Center:

1. The organizational structure of Media One; and
2. A list of all Media One's subcontractors who serve Cambridge customers; and
3. An explanation to be provided to the City Council on the notation "other tax" on Media Ones's cable bills; and
4. Media One is to provide this City Council with an accurate, current local telephone number so that consumers can reach a service representative when they have a problem or complaint.

In City Council November 3, 1997.

Adopted by the affirmative vote of nine members.

Attest:- D. Margaret Drury, City Clerk.

A true copy;

ATTEST:-

D. Margaret Drury
D. Margaret Drury
City Clerk

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City Of Cambridge
CONSUMER ADVISORY COMMISSION

RECEIVED
OFFICE OF CITY CLERK

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CAMBRIDGE MA.

Commission Members
Annette Benedetto, Chair
Mark Gottlieb, Vice Chair
Jarrett Barrios
Julia Gregory
Roslyu Shoy

Ex-Officio Members
Benjamin Barnes, Chair
License Commission
Francis Tobin, Sealer
Weights & Measures

October 27, 1997

Dear City Councillor:

We hope you will join the Consumer Advisory Commission of the Cambridge Consumers' Council at the Cambridge Senior Center (806 Mass. Ave.) on Thursday, November 13, 1997 at 1:00 p.m. to hear MEDIA ONE representatives explain recent changes to cable tv.

MEDIA ONE will be presenting user-friendly materials about changes in channel line up, their new and expanded services, as well as information to de-mystify the costs of various cable packages. Our City Cable TV office will videotape the meeting so that the information can be shared with those unable to attend.

After a short presentation by MEDIA ONE, citizens will ask questions. We anticipate that the meeting will last about one hour. Refreshments will be served. For further information, please call Paul Schlaver, Executive Director of the Cambridge Consumers' Council at 349-6152.

Sincerely,

Annette Benedetto

Cambridge Consumer Advisory
Commission

Consent Communication #4

5-691

Communication was received from Annette Benedetto, Chair of the Cambridge Consumer Advisory Commission, to hear a MEDIA ONE representative explain recent changes to CableTV on Thursday, November 13, 1997 at 1:00 P.M. at the Cambridge Senior Center.

In City Council November 3, 1997

PLACED ON FILE
ORDER ADOPTED