



**MASSACHUSETTS
BAY
TRANSPORTATION
AUTHORITY**

Ten Park Plaza, Boston, MA 02116

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OFFICE OF CITY CLERK

JUL 30 11 07 AM '84

CAMBRIDGE, MASS.

July 23, 1984

Mr. Joseph E. Connarton
Deputy City Clerk, City Hall
City of Cambridge
Boston, MA 02139

Dear Mr. Connarton:

I have been asked by James O'Leary to respond to your request for additional service on Route 77A, trackless trolley service in North Cambridge. This matter was also brought to our attention by Richard Easler, MBTA Advisory Board member from Cambridge. Attached for your information is the response from Mr. O'Leary to Mr. Easler.

While the current ridership on the trackless trolleys is not sufficient to warrant additional service, we do recognize the frustration of Cambridge passengers who see the Arlington Heights buses pass by with seats available. Therefore, for the Fall MBTA timetable, beginning in early September, we will begin open-door service on the Arlington Heights buses during the off-peak. Cambridge will thus share the cost of the off-peak Route 77 service with Arlington.

I appreciate your alerting us to the current problem, and expect that the service to be provided in the Fall will be a significant improvement.

Sincerely,

William G. Stead
Director of Operations

WGS:KHK:MMD

cc: Representative Charles Flaherty
Representative Sandra Graham
Representative Peter Velluci
James F. O'Leary, General Manager, MBTA

17.

F-261

Comm. from William G. Stead, Director of Operations, MBTA Re: additional service on Route 77A, trackless trolley service in North Cambridge.

In City Council,

August 15, 1984

*Referred to
the*

City Manager

Copy sent to C. Mgr.

8/20/84 @