



City of Cambridge

O-1.

IN CITY COUNCIL

October 16, 2000

COUNCILLOR DAVIS
COUNCILLOR BORN
COUNCILLOR BRAUDE
COUNCILLOR DECKER
MAYOR GALLUCCIO
VICE MAYOR MAHER
COUNCILLOR REEVES
COUNCILLOR SULLIVAN
COUNCILLOR TOOMEY

ORDERED: That the City Manager be and hereby is requested to provide an evaluation of the functioning of the Hansen computerized work order system with special attention to timelines of responses to constituents and City Councillors, both first and final responses.

In City Council October 16, 2000.
Adopted by the affirmative vote of nine members.
Attest:- D. Margaret Drury, City Clerk.

A true copy;

ATTEST:-

A handwritten signature in cursive script that reads "D. Margaret Drury".

D. Margaret Drury
City Clerk

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HD

B: That the CM be + hb is requested
to provide an ^{evaluation} ~~report~~ ~~on~~
of the functioning of the ^{computerized} ~~work~~
order system w/ special attention to
timeliness of responses to constituents and
City Councils, both just and final
responses



City of Cambridge

O-1.

IN CITY COUNCIL

October 16, 2000

COUNCILLOR DAVIS

ORDERED: That the City Manager be and hereby is requested to provide an evaluation of the functioning of the Hansen computerized work order system with special attention to timelines of responses to constituents and City Councillors, both first and final responses.

CM 286

Order #1

Evaluation of the Hansen
computerized work order system.

Councillor Davis

In City Council October 16, 2000

ORDER ADOPTED