



City of Cambridge

O-28.

IN CITY COUNCIL

June 10, 2002

COUNCILLOR MAHER
COUNCILLOR MURPHY

ORDERED: That the City Manager be and hereby is requested to begin the process to conduct a statistically valid telephone survey as a follow-up to the 2000 survey on citizen satisfaction with city services; and be it further

ORDERED: That a similar survey be distributed in public facilities and neighborhood centers for citizens to fill out and return, and that the survey also be available by internet.

In City Council June 10, 2002.

Adopted by the affirmative vote of eight members.

Attest:- D. Margaret Drury, City Clerk.

A true copy;

ATTEST:-

A handwritten signature in black ink that reads "D. Margaret Drury".

D. Margaret Drury
City Clerk

CM-132

ORDER #28

Begin the process to conduct a statistically valid telephone survey as a follow-up to the 2000 survey on citizen satisfaction with city services.
Councillors Maher and Murphy

In City Council June 10, 2002

ORDER ADOPTED.