

RECEIVED

2003 JAN -6 AM 11:08



AT&T Broadband

OFFICE OF THE CITY MANAGER

28 Travis Street
Boston, MA 02134

December 27, 2002

Mr. Robert Healy
City of Cambridge
795 Massachusetts Avenue
Cambridge, MA 02139

Dear Mr. Healy:

I am writing in response to your December 12, 2002 letter requesting explanation as to the recent channel move of Turner Classic Movies.

Over the last several years, AT&T Broadband has been continually working to align rates, packages and channel line ups through Massachusetts such that we can further improve customer service and bring Cambridge customers new products faster. To that end, in November, AT&T Broadband notified customers regarding the move of Turner Classic Movies on the Cambridge line-up. This channel move was made as part of this regional effort to provide consistency for our customers. As part of the programming change notification, customers were informed to contact AT&T Broadband if they wanted to change to the new service.

I hope you find this correspondence explains AT&T Broadband's reason as to the move Turner Classic Movies to the Digital Line up. As always if you have any questions please do not hesitate to call me at (617) 562-4306.

Very Truly Yours,

A handwritten signature in black ink, appearing to read "Timothy G. Murnane".

Timothy G. Murnane, Esq.
Director of Government and
Community Relations





6.

CITY OF CAMBRIDGE • EXECUTIVE DEPARTMENT

Robert W. Healy, City Manager

Richard C. Rossi, Deputy City Manager

January 13, 2003

To The Honorable, The City Council:

Please find attached a response to Awaiting Report Item No. 02-115, regarding a report on the suspension of Turner Classic from the basic cable package, received from AT&T Broadband Director of Government and Community Relations Timothy G. Murnane.

Very truly yours,

Robert W. Healy
City Manager

RWH/mec
Attachment

S-10

Consent Agenda #6

**Awaiting Report Item
Number 02-115**, regarding a
report on the suspension of
Turner Classic from the basic
cable package.

In City Council January 13, 2003

PLACED ON FILE.