

Thursday night 12/10/01

Dear Mr. Higby;

After we spoke in the
phone yesterday, I went in to
the Department of Public
Utilities to see what I could
come up with. I was told
by a man that the case
on Winston's branch line was
closed and the records were
at the stenographers and
wouldn't be ready for a few
weeks. I pursued the issue
and a Mr. John Howard over-
heard and came out of his
office (what a hot head), he is
the hearings officer. I mentioned
that I called two days before
and was told there would

be another hearing and Mr.
Howard got quite angry and said
he never said that, and kept
saying the case is closed. I told
him I didn't say he said it
and that it was the person
I spoke with first before he
took the phone. My phone
conversation with him (Howard)
and my meeting him yesterday
was awful. What a nasty man!
He held up your letter and
asked me if your letter
was the cause of a product
of my imagination. I had all
I could do to keep my temper
as someone had to surely he
wasn't. So I didn't come up
with anything. I'll give it a

few days and go back because
I intend on researching this
matter, John Howard or not!
So I'll be looking forward
to our meeting next week, I'll
call Monday and make an
app. Should the Cambridge
cabdrivers & owners seek
counsel or will your dept.
handle it all. Are you
acting on our behalf or just
for the City, I'm new at
this and I've a lot to
learn and have lots of
questions to ask you and
desperately need your advice
to help me understand it
all. My head is spinning just
from what I've learned in the

past 2 weeks about this
case! Thank you for your
time and I ~~am~~ sure am glad
you are pleasant as you
were on the phone. After
dealing with Howard it is
nice to know there are
pleasant people like yourself.

I have you
respectfully,
Sharon Hartley
(Secretary) [unclear]
[unclear]

SORRY I DIDNT TYPE THIS
I WAS RUSHED, BUT I WANTED
YOU TO KNOW WHAT HAPPENED.
I WORK OUT OF MY HOME YOU CAN
REACH ME AT 442-7473

9.

666

Comm. from Russell B. Higley, City Solicitor,
transmitting comm. from Susan Whitney, Secre-
tary, Cambridge Taxi Committee Re: research
she is conducting on Winston Transportation,
Inc.

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DEC 11 2 10 PM '81

CAMBRIDGE, MASS.

In City Council,

December 14, 1981

12/14/81

- Placed

on

File -