



City of Cambridge

O-3.

IN CITY COUNCIL

May 20, 2002

VICE MAYOR DAVIS
COUNCILLOR DECKER
COUNCILLOR GALLUCCIO
COUNCILLOR MAHER
COUNCILLOR MURPHY
COUNCILLOR REEVES
COUNCILLOR SIMMONS
MAYOR SULLIVAN
COUNCILLOR TOOMEY

ORDERED: That the City Manager be and hereby is requested to provide the City Council with an evaluation and report on the Hansen complaint system, including information about response times for Council initiated requests for service.

In City Council May 20, 2002.

Adopted by the affirmative vote of nine members.

Attest:- D. Margaret Drury, City Clerk.

A true copy;

ATTEST:-

A handwritten signature in cursive script that reads "D. Margaret Drury".

D. Margaret Drury
City Clerk

CM-121

ORDER #3

Request the City Manager to provide the City Council with an evaluation and report on the Hansen complaint system.

Vice Mayor Davis

In City Council May 20, 2002

ORDER ADOPTED.