

31 DECEMBER 1997

RECEIVED BY
OFFICE OF CITY CLERK
97 DEC 31 AM 11:27
CAMBRIDGE MA.

CAMBRIDGE CITY COUNCIL
CAMBRIDGE, MA 02139

Dear Sir/Madam:

This is a brief account of my displeasure with the quality of cable Television Service for our city since the Media One take-over of the Continental Cablevision. The key problem areas are:

- Cancellation of channel 24 (The International Channel);
- A rate increase of about 13% starting January 1998; and
- A monopolistic and often arrogant approach in dealing with customer complaints.

As an American of Persian heritage, the International Channel was the only access I had to Persian programming and cultural events. The cancellation of this channel by Media One was a major blow. I've used email and placed several phone calls to Media One and have not accomplished anything! Dissatisfied with their services, and to add insult to injury, they're asking me to pay 13% more for their so-called services beginning next month!

Therefore, I would like to seek your help to rectify this problem. Finally, I would like to request that Cambridge follow Somerville's lead in allowing cable television competition in our fair city.

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Thank you very much for your consideration.

Sincerely,

J. Seyyedi
Javad Seyyedi

125A Oxford St.

Cambridge, MA 02140

Tel. 617-547-3767

508-493-2036 (work)

ENCLOSURE.

INTERNATIONAL CHANNEL

PERSIAN PROGRAMS

Farsi

Aftab

Aftab is a forum for Iranian artists and film-makers to exhibit their talents and art.
Saturday 1:00pm Eastern / 10:00am Pacific

Ariana Afghanistan TV

Features performing arts, such as music and dance, plus commentaries from the Afghani community in the U.S.
Sunday 1:00pm Eastern / 10:00am Pacific

Darya TV

Addressing issues related to young people, this program discusses drugs, crime, gangs, child-parent relationships, and coping with culture clash. The show also includes entertainment news, interviews, and music videos.
Wednesday 2:00am Eastern / 11:00pm Pacific

Emshab with Parviz Afshar

Includes news updates, guest interviews, and viewer call-ins.
Monday-Tuesday 3:00am Eastern / 12:00 midnight Pacific

Jaam-E-Jam

Presents celebrity interviews, musical entertainment, and political discussions.
Thursday 2:00am Eastern / 11:00pm Pacific

Sima Y Ashena

Offers international, national and local news, as well as entertainment and guest interviews.
Monday-Tuesday 2:00am Eastern / 11:00pm Pacific

Tanin

Entertainment and information for young people, covering topics such as AIDS, smoking, drugs and pop music.
Friday 2:00am Eastern / 11:00pm Pacific



icinfo@i-channel.com



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Consent Communication #2

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Communication was received from Javad Seyyedi, transmitting displeasure with the quality of Cable TV service in the City.

In City Council January 12, 1998

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