



City of Cambridge

1.

IN CITY COUNCIL

Mayor Walter J. Sullivan

October 5, 1987

WHEREAS: The devastating content of a rumor has been confirmed as true by management personnel at the A T & T Phone Center, 45 Prospect Street, Cambridge, when, in response to an inquiry from the Mayor's Office, on September 30, 1987, it was affirmed that that particular Phone Center will be closed and shut down permanently by the end of December, 1987 at the latest and, possibly as early as mid-October, 1987; and

WHEREAS: This action is an act of contempt for the people of Cambridge to whom A T & T has the obligation to provide quality service. It is an act of singular insensitivity, particularly to our senior citizens who, often, have neither the physical stamina nor the fiscal means to travel to Phone Centers in Medford Square, Downtown Crossing in Boston, or Kenmore Square in Boston, which will be the only options left available to them; and

WHEREAS: The residents of Cambridge have no obligation to be involuntary casualties of A T & T's cost-cutting consolidation processes as evidenced in this decision to shut down the Phone Center at 45 Prospect Street; now therefore be it

ORDERED: That the City Manager meet with the management personnel of A T & T as soon as possible, and request a reversal of the decision in question and insure that an A T & T Phone Center will continue, without any lapse of time, to be located in Cambridge in a location which is accessible and readily available to serve all the residents of Cambridge; and be it further

ORDERED: That the City Manager report back to the City Council on this matter on or before the Council Session on October 26, 1987.

In City Council October 5, 1987.

Adopted by the affirmative vote of 9 members.

Attest:- Joseph E. Connarton, City Clerk.

A true copy;

ATTEST:-

Joseph E. Connarton, City Clerk.



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Order #1

F-437

Mayor W. Sullivan order re: City Manager
to meet with the management personnel of
AT & T as soon as possible to request a
reversal of the decision to close their
phone center at 45 Prospect St.

In City Council,

October 5, 1987

M. W. J. Sullivan
✓/✓
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