

0-22

Subj: **Fwd: DPW lack of performance**  
 Date: Thu, 6 Jun 2002 10:33:06 PM Eastern Daylight Time  
 From: [Bokmann2000@aol.com](mailto:Bokmann2000@aol.com)  
 To: [Council@ci.cambridge.ma.us](mailto:Council@ci.cambridge.ma.us)  
 Sent from the Internet ([Details](#))

*Tommy*

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Subject: **DPW lack of performance**  
 Date: Thu, 6 Jun 2002 22:31:12 EDT  
 From: [Bokmann2000@aol.com](mailto:Bokmann2000@aol.com)  
 To: [citymanager@ci.cambridge.ma.us](mailto:citymanager@ci.cambridge.ma.us)

Dear Mr Healey,

Our 6 unit condo ( 12 registered voters) has just about given up on trying to work with the Cambridge DPW in getting our yard waste removed.

As Treasurer to the condo association I am at my wits' end. I don't know what else to do.

We put out the waste in regular size barrels with the approved yard waste stickers on them pickup day two weeks ago ( Thursday, May 30). Regular day is Wednesday but it extended to Thursday because of the holiday ) No one came near the barrels that day. I went to the DPW and talked to the woman at the desk and a younger woman, who ostensibly was in charge of trash pickup. They both assured me that they would have it picked up. It was never picked up. Consequently we had to bring all nine barrels back into the back yard in order to avoid a trash ticket.

So, again this week on Tuesday night we put the barrels back on the sidewalk. Again, they were not picked up. I then went to the DPW office again on Hampshire street on Wednesday afternoon and Thursday morning at 8:30 a.m. to notify them that again the yard waste was not picked up. AGAIN, I was assured that they would call the people responsible and have the stuff picked up today ( Thursday) even though it was a day late.. It was still there on the sidewalk at 4:00 p.m. when I called the DPW office one more time and talked to a gentleman who expressed sympathy and said it would be picked up even if he had to "grab a pickup truck and do it himself." It is now 10:00 p.m. Thursday night and the yard waste still sits outside on the sidewalk.,

I really don't get it at all. How can they tell me one thing and then as soon as I leave the office they forget that I was even there. There is only one term for that and that is incompetence and disrespect to me and my fellow householders. I was polite at all times to all the people I encountered and that apparently was my mistake. Someone down there needs a good kick in the ass to do their job properly. Furthermore, you as City Manager should be alert to the payment of contractors, or city employees, who are getting paid by tax payers' money and who are dodging their job. It is nothing short of a disgrace.

Mr Healey, can you please help me get the stuff removed? I don't know what else to do. It is a complete waste of my time to go to the DPW office again.

I am thanking you in advance.

Douglas Mac Pherson  
1578 Cambridge Street Condo Trust  
1578 Cambridge Street ( across from Youville Hospital)  
Cambridge, Ma 0213  
617 876 3271  
617 967 3650



# City of Cambridge

O-22

IN CITY COUNCIL

June 10, 2002

COUNCILLOR TOOMEY  
MAYOR SULLIVAN  
VICE MAYOR DAVIS  
COUNCILLOR DECKER  
COUNCILLOR GALLUCCIO  
COUNCILLOR MAHER  
COUNCILLOR MURPHY  
COUNCILLOR REEVES  
COUNCILLOR SIMMONS

ORDERED: That the City Manager be and hereby is requested to respond to the attached communication regarding rubbish pick up for the 1578 Cambridge Street Condo Trust.

In City Council June 10, 2002.

Adopted by the affirmative vote of eight members.

Attest:- D. Margaret Drury, City Clerk.

A true copy;

ATTEST:- *D. Margaret Drury*

D. Margaret Drury  
City Clerk

CM-143

**ORDER #22**

Requesting the City Manger to  
respond to the attached  
communication regarding rubbish pick  
up for the 1578 Cambridge Street  
Condo Trust.

**Councillor Toomey, Mayor Sullivan  
and entire membership**

**In City Council June 10, 2002**

**ORDER ADOPTED.**