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DEPARTMENT OF PUBLIC UTILITIES
CAMBRIDGE MA.

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JAN 24 1989

January 17, 1989

D.P.U. 88-256

Ans'd.....

NEW ENGLAND TELEPHONE COMPANY

New England Telephone Company ("NET") is seeking permission from the Department of Public Utilities to offer a new service called INFO-LOOK. This service would permit people with personal computers, or computer terminals, with modems to use their telephones to access and to be interconnected with computer information programs. The information programs are put together by information service providers, that is, companies who develop, organize and deliver information or interactive programs. NET will use its network to transmit the information and will charge per-minute rates for usage. Access to INFO-LOOK is made through use of an NET calling card. A second calling card number would be available for access to the service. Users of the proposed service would be able to block or restrict access to high priced programs or other services that could be accessed by children in the household.

The above investigation is officially captioned:

Investigation by the Department on its own motion as to the propriety of the rates and charges set forth in the following rate schedules: D.P.U. - Mass. No. 10 Part C, Section 4, Original Pages 5.1, 7.1, 8.1 and 8.2 - Revision of Pages 6, 7, 13, and 16. [INFO-LOOK Gateway Service], filed with the Department on November 21, 1988 by New England Telephone and Telegraph Company.

The Department of Public Utilities will conduct a public hearing regarding this matter on Thursday, February 16, 1989 at 2:00 p.m. at its hearing room, #1210 Leverett Saltonstall Building, 100 Cambridge Street, Boston, Massachusetts.

By Order of the Department,


MARY L. COTTRELL, SECRETARY

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DPU public hearing to be held on February
16, 1989 Re: rates & charges by New England
Telephone & Telegraph Co.

In City Council,

January 30, 1989

1-30-89

Placed on file. Copy
to the City Manager.

Copy sent to the City Manager 2/1/89 mh