

Subj: City Update
Date: Friday, May 10, 2002 5:36:13 PM
From: garypaquin@civictimedia.com
To: hdavis@ci.cambridge.ma.us
bcc:

O-4

We are sending you this email because of your inclusion in your city's web site directory. If you would like to be removed from this list please click [here](#).

Important Information for Public Information Officers

Now that cities are installing Web sites in record numbers, the demands for information are growing out of control. Civic Mind Media has created two new products that work with any city's Web site to help solve the problem.

Civic Communicator

The Civic Communicator allows every city to manage a "Project Service Portal".

A Project Service Portal allows you to communicate with the public on all temporary


(3 months to 2 years) projects that may include engineering changes, road work,

expansion plans, tax initiatives, bonding issues, or anything that requires public participation. It's easy to create "Town Hall Meetings" and post calendars

for ongoing activities. What's best, the Civic Communicator is inexpensive, is quick to implement, and we do all the work. Also, the end user or department

manager can easily manage the content and post information to the site. No special training is required.

Civic Voice

 The Civic Voice gives your constituents a custom, template driven electronic form to communicate with the city. It might be a burned out streetlight,

Return-Path: <walkbos@shore.net>
Received: from rly-xf01.mx.aol.com (rly-xf01.mail.aol.com [172.20.105.225]) by air-xf03.mail.aol.com (v84.16) with ESMTP id MAILINXF34-0502144652; Thu, 02 May 2002 14:46:52 -0400
Received: from relay2.primushost.com (relay2.primushost.com [207.244.125.21]) by rly-xf01.mx.aol.com (v84.10) with ESMTP id MAILRELAYINXF110-0502144625; Thu, 02 May 2002 14:46:25 -0400
Received: from ([204.167.108.250]) [204.167.108.250] by relay2.primushost.com with esmtp (Exim) id 173Lat-0000Bx-00; Thu, 02 May 2002 14:46:19 -0400
User-Agent: Microsoft-Entourage/9.0.1.3108
Date: Thu, 02 May 2002 14:44:53 -0400
Subject: HELP NEEDED-Zakim Bridge Walk
From: WalkBoston <walkbos@shore.net>
To: WB Members <walkbos@shore.net>
CC: Jon Seward <cdp@mindspring.com>
Message-ID: <B8F70165.ED1%walkbos@shore.net>
Mime-version: 1.0
Content-type: multipart/alternative; boundary="B_3103195493_1101787"

This message contains information that may be confidential, sensitive, or otherwise privileged. If you have received this message in error, please notify the sender immediately.

For more information, please visit our website at <http://www.walkbos.com>. If you have any questions, please contact us at walkbos@shore.net.

We are currently accepting donations for the Zakim Bridge Walk. If you would like to donate, please visit our website at www.walkbos.com.

For more information, please visit our website at www.walkbos.com.

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crime

problem, or tax question. Your citizens will love the ease of using the Civic Voice to communicate with your city. Talk about empowerment! Best of all, the

citizen's request may be automatically routed to the appropriate city department for fast action.

Please email or call us (877-633-6278) to schedule a brief conference on how

we can help you leverage the investment you have already made in your city's Web site.

Best Regards,

Gary Paquin

Civic Mind Media

"Bringing the power of the Internet to Citizens and Cities"

garypaquin@civictimedia.com

877-633-6278

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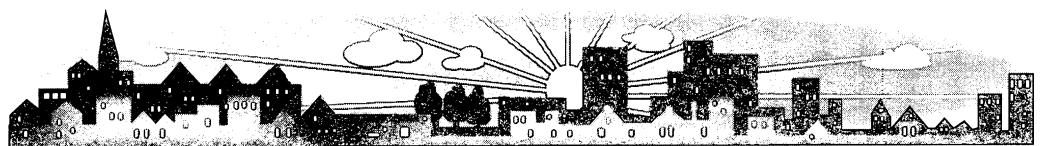
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Civic Communicator

Henrietta Davis #1

Cambridge City Council



The Committee to Elect Henrietta Davis, 11 Ellery Square, Cambridge, MA 02138
Telephone: (617) 547-0877 Fax: (617) 354-0079 Email: henridavis@aol.com
Website: <http://members.aol.com/henridavis/>



City of Cambridge

O-4.

IN CITY COUNCIL

May 20, 2002

VICE MAYOR DAVIS
COUNCILLOR DECKER
COUNCILLOR GALLUCCIO
COUNCILLOR MAHER
COUNCILLOR MURPHY
COUNCILLOR REEVES
COUNCILLOR SIMMONS
MAYOR SULLIVAN
COUNCILLOR TOOMEY

ORDERED: That the City Manager be and hereby is requested to provide the City Council with a progress report on the development of an enhancement to the complaint system that will enable members of the public to enter their complaints electronically; and be it further

ORDERED: When said report from City Manager is received the report be referred to Government Operations Committee.

In City Council May 20, 2002.

Adopted by the affirmative vote of nine members.

Attest:- D. Margaret Drury, City Clerk.

A true copy;

ATTEST:-

A handwritten signature in cursive script that reads "D. Margaret Drury".

D. Margaret Drury
City Clerk

CM-122

ORDER #4

Request the City Manager to provide the City Council with a progress report on the development of an enhancement to the complaint system that will enable members of the public to enter their complaints electronically.

Vice Mayor Davis

In City Council May 20, 2002

**ORDER ADOPTED.
AND REFERRED TO GOVERNMENT
OPERATIONS**