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CITY OF CAMBRIDGE • EXECUTIVE DEPARTMENT

Robert W. Healy, City Manager Richard C. Rossi, Deputy City Manager

September 10, 2001

To The Honorable, The City Council:

Please find attached a response to Awaiting Report Item No. 01-205, regarding a report on what the policies are currently in place regarding parking in residential areas for visiting home healthcare workers, received from Traffic, Parking & Transportation Director Susan Clippinger.

Very truly yours,

A handwritten signature in black ink, appearing to read "Robert W. Healy".

Robert W. Healy
City Manager

RWH/mec
Attachment



Consent Agenda #5

Awaiting Report Item Number
01-215, regarding the 2000
Census data.

In City Council September 10, 2001



CITY OF CAMBRIDGE
Traffic, Parking and Transportation
238 Broadway
Cambridge, Massachusetts 02139

Susan E. Clippinger
Director

Administration	349-4700
Parking Violations	349-4705
Resident Parking	349-4701

June 29, 2001

TO: Robert Healy, City Manager

FROM: Susan E. Clippinger, Director

RE: Council Order #13 dated 6/18/01

SUBJECT: Report on what policies are currently in place regarding parking in residential areas for visiting home healthcare workers

There are several policies in place for home healthcare workers needing to park in residential permit parking areas.

- Residents are issued visitor passes that they can give to the home healthcare worker while the person is at their house. Written requests for a second visitor pass are also considered for persons with multiple regular visitors.
- Home health care workers such as the Visiting Nurse Association, etc. are given business passes when having to make multiple house calls within the city.
- Any person experiencing difficulty with the home healthcare person's ability to park is encouraged to talk to (Lenore) about their particular problem so we can work out a solution.
- If a home healthcare worker is tagged while attending a patient, they can dispute the ticket in writing. If documentation such as documentation that they are attending to a disabled resident, doctor's letter or a letter from the Disability Commission is provided, they may not need to attend a hearing.

When creating accommodations for parking needs such as this, care is also taken to make sure the integrity of the residents in permit parking areas is maintained. The purpose of the program is to prevent people who commute to jobs in Cambridge from parking in the residential areas.

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Consent Agenda #6

Awaiting Report Item Number 01-205, regarding what policies are currently in place for parking in residential areas for visiting home healthcare workers.

In City Council September 10, 2001

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