



# City of Cambridge

7.

COUNCILLOR WOLF

IN CITY COUNCIL  
November 5, 1984

WHEREAS: Many City Departments have daily contact with the public; and

WHEREAS: This contact forms the impression, for many of our citizens, of the attitude and efficiency of our City government; therefore be it

ORDERED: That the City Manager develop a special human relations training program for departments that deal with the public to help employees understand their impact on the public's perception of the City and to improve their skills in handling the public; and be it further

ORDERED: That this program include employees at every level within the Department.

In City Council November 5, 1984.  
Adopted by the affirmative vote of 9 members.  
Attest:- Paul E. Healy, City Clerk.

A true copy;

ATTEST:-

Paul E. Healy, City Clerk.

Order #7 F-387

C. Wolf order re: City Manager to develop a special human relations training program for City employees at all levels in dealing with the general public.

In City Council,

November 5, 1984

11/5/84

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