



CITY OF CAMBRIDGE
POLICE DEPARTMENT
INTEROFFICE CORRESPONDENCE

TO: Mr. Robert W. Healy
City Manager
FROM: Captain Joseph F. Grainger
Acting Chief of Police
SUBJECT: City Council Order #8 of 5/7/90

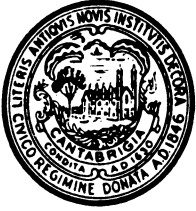
DATE: February 1, 1991

REFERENCE:

In response to City Council Order #8 of 5/7/90 regarding a 911 call by Conran's Habitat on April 19, 1990, nine months have past since the alleged incident. The Police Department is unable to provide a specific response as to what may have occurred on that date or what the situation and/or circumstances were in the Communications Room. However, since that time, several things have been changed in the Communications Center:

- * more personnel were hired so the Center is fully staffed on all shifts.
- * a new telephone system was installed with an awaiting answering message.
- * a sergeant was assigned to Communications to provide increased supervision.
- * a training and re-training program has been implemented for all personnel assigned to Communications.

A handwritten signature in cursive script, reading "Joseph F. Grainger".



CITY OF CAMBRIDGE
CAMBRIDGE, MASSACHUSETTS 02139

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EXECUTIVE DEPARTMENT
ROBERT W. HEALY
City Manager

RICHARD C. ROSSI
Deputy City Manager

February 4, 1991

To The Honorable, The City Council:

Attached, please find a response to Awaiting Report Item No. 4, regarding a 911 call by Conran's Habitat, received from Acting Chief of Police Joseph F. Grainger, concerning this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Robert W. Healy", is written over a horizontal line.

Robert W. Healy
City Manager

RWH/mev
attachment

Agenda # 6

S-226

CONSENT

Awaiting Report Item Number Four,
regarding a 911 call by Conran's
Habitat.

In City Council,

February 4, 1991

Placed on file