

**MASSACHUSETTS
BAY
TRANSPORTATION
AUTHORITY**

James F. O'Leary
General Manager
Transportation Building
Ten Park Plaza
Boston, Massachusetts 02116

November 23, 1988

Robert W. Healy, City Manager
City of Cambridge
Cambridge, MA 02139

Dear Mr. Healy,

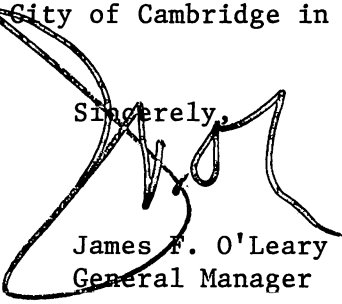
Thank you for your recent letter regarding the placement of a sign at the Porter Square "T" Station to indicate the presence of an elevator for handicapped and elderly persons.

I have directed our personnel to increase the number of informational signs and to place them in such a way as to indicate the availability of an elevator when the escalator is out of service. This work will be completed by November 22, 1988. We will also post a sign on the barricade installed by the escalator company while they are making repairs to the escalator directing patrons to the elevator.

For your information, the Authority has contracted for 24-hour, 7-day a week elevator repair coverage at this and all Cambridge locations. We require the contractor to respond within one hour of a reported outage. This newly adopted policy should aid greatly in assuring the continuity of elevator service at our MBTA stations in Cambridge.

We are pleased to cooperate with the City of Cambridge in this matter.

Sincerely,



James F. O'Leary
General Manager

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OFFICE OF THE CITY MANAGER



CITY OF CAMBRIDGE

CAMBRIDGE, MASSACHUSETTS 02139
TEL. 498-9011

EXECUTIVE DEPARTMENT
ROBERT W. HEALY
City Manager

RICHARD C. ROSSI
Deputy City Manager

December 12, 1988

To the Honorable, the City Council:

In response to City Council Order No. 2 of October 17, 1988, relative to placing a prominent sign in the Porter Square "T" Station indicating the presence of an elevator which is available for elderly and handicapped persons when the escalator is out of service, enclosed please find copy of a communication from Mr. James F. O'Leary, General Manager of the MBTA.

Very truly yours,

Robert W. Healy
City Manager

RWH/mbf
Enc.

Re: placement of a prominent sign in the
Porter Sq. "T" Station indicating the presence
of an elevator which is available for elderly
& handicapped persons.

In City Council,

December 12, 1988

12-12-88

Placed on File.