



CITY OF CAMBRIDGE
Traffic, Parking and Transportation
57 Inman Street,
Cambridge, Massachusetts 02139

Susan E. Clippinger
Director

Administration	349-4700
Parking Violations	349-4705
Resident Parking	349-4701

October 14, 1997

TO: Robert Healy, City Manager

FROM: Susan E. Clippinger, Director *EC*

RE: Council Order #147 dated 8/4/97

SUBJECT: Report on concerns of resident regarding trucks entering, exiting and idling at Millbrook Storage

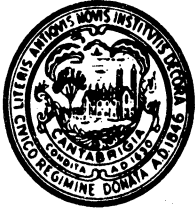
In response to this order, I have spoken to several neighborhood residents about their concerns. I have also spoken to Mr. Petrie, the manager at Millbrook Storage about issues of their trucks traveling through the shopping center, backing over the sidewalk or the noise of the refrigerator trucks idling. Millbrook has tried to have a good neighbor policy with their abutters. Since Medford Street was rebuilt to handle trucks, that is the route they tell their trucks to use. Of the approximately 100 trucks that come to their site, about 60 to 70 are regulars and use Medford Street. Their dispatcher also routes the infrequent trucks via Medford Street.

Millbrook met with the residents at the Millers River Apartments over a month ago about noise from idling trucks. At that meeting, Millbrook pledged to work to reduce the problem.

They will work with the city or the residents to resolve problems created by their trucks. They indicated that as long as the complaint included the date, time and name on the side of the truck, they would follow up with the driver.

In addition, I asked Chuck Hines to seek comments from the East Cambridge Planning Team at their last meeting and pass them on to me. They had no new concerns from their last meeting. I have asked Chuck Hines to let me know if the issue becomes a problem again.

I have also spoken again with the Somerville Traffic and Parking Director, Anne Johnson. I had initially passed on complaints about Millbrook Storage to her in February, 1996. She indicated that she had heard of no complaints from Somerville. In speaking with her again she expressed her support to work with Cambridge and the Police Departments from both cities to resolve problems at Millbrook if they continue.



EXECUTIVE DEPARTMENT
ROBERT W. HEALY
City Manager

RICHARD C. ROSSI
Deputy City Manager

CITY OF CAMBRIDGE
CAMBRIDGE, MASSACHUSETTS 02139

TEL 349-4300
FAX 349-4307



14.

October 20, 1997

To The Honorable, The City Council:

Please find attached a response to Awaiting Report Item No. 8, regarding a report on concerns of residents relative to trucks entering, exiting and idling at Millbrook Storage, received from Traffic, Parking & Transportation Director Susan Clippinger.

Very truly yours,

Robert W. Healy
City Manager

RWH/mec
attachment

Consent Agenda #14

S-636

Relative to Awaiting Report Item Number
Eight, regarding a report on resident
concerns with Millbrook Storage.

In City Council October 20, 1997

PLACED ON FILE