

The Commonwealth of Massachusetts

DEPARTMENT OF PUBLIC UTILITIES

CAMBRIDGE MA.
March 23, 1987

D.P.U. 87-60

NEW ENGLAND TELEPHONE AND TELEGRAPH COMPANY

ORDER OF NOTICE

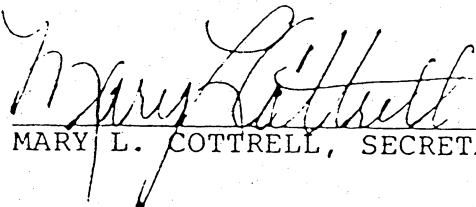
Investigation by the Department on its own motion into New England Telephone and Telegraph Company tariff M.D.P.U. No. 10, Part A, Section 9.6, Group Bridging Service.

On March 20, 1987, the Department of Public Utilities voted to open an investigation of the New England Telephone and Telegraph Company's offering of group bridging telephone service pursuant to tariff M.D.P.U. No. 10, Part A, Section 9.6. Group bridging permits a NET customer to call a number and be linked with other callers who may all engage in a conversation. The rate charged to each customer is \$.20 for the first minute of conversation and \$.10 for each minute thereafter. Since group bridging began at the beginning of the year, the Department and New England Telephone have received numerous complaints about the service.

The Department will conduct a public hearing on this matter at 10:00 a.m. on April 16, 1987, at the Department's offices, 12th floor, Leverett Saltonstall Building, 100 Cambridge Street, Boston, Massachusetts.

At that time, the Department will solicit comments from the public regarding group bridging services. In addition, NET is ordered to appear at the hearing and provide detailed information regarding billing complaints it has received. The Department will also accept written comments on this matter which should be directed to the Secretary of the Department of Public Utilities at the above address.

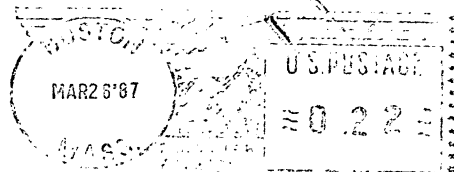
By Order of the Department,

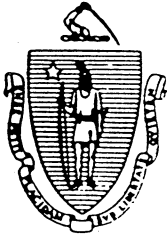

MARY L. COTTRELL, SECRETARY

COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF PUBLIC UTILITIES

100 CAMBRIDGE ST., 12TH FLOOR
BOSTON, MASSACHUSETTS 02202

The Mayor
City Hall
Cambridge, Mass. 02139





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By Order of the Department,

A handwritten signature in cursive script, reading "Mary L. Cottrell".

MARY L. COTTRELL, SECRETARY

Notice of a public hearing from the DPU to be held on April 16, 1987 at 10:00 a.m. at 100 Cambridge St., Boston Re: New England Telephone & Telegraph Co.'s offering of group bridging telephone service, permitting NET customers to call a number & be linked with other callers who may be engaged in a conversation.

In City Council,

April 6, 1987

Placed on File -
Copy to all Councillors