



# City of Cambridge

9.  
Amended Order  
IN CITY COUNCIL

March 23, 1998

VICE MAYOR GALLUCCIO  
COUNCILLOR BORN  
COUNCILLOR DAVIS  
MAYOR DUEHAY  
COUNCILLOR REEVES  
COUNCILLOR RUSSELL  
COUNCILLOR SULLIVAN  
COUNCILLOR TOOMEY  
COUNCILLOR TRIANTAFILLOU

ORDERED: That the City Manager be and hereby is requested to instruct Media One to provide credit for time in which service has been disconnected to cable subscribers and to reimburse customers for television damage due to Media One repair or servicing; and be it further

ORDERED: That the City Manager also is requested to convey the City Council's displeasure with Media One's requirement that service be out for 24 hours in order to qualify for a refund, regardless of whether this meets the standard set by state law.

In City Council March 23, 1998.

Adopted as amended by the affirmative vote of nine members.

Attest:- D. Margaret Drury, City Clerk.

A true copy;

A handwritten signature in cursive script that reads "D. Margaret Drury".

ATTEST:-

D. Margaret Drury  
City Clerk



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9.  
Original Order  
IN CITY COUNCIL

March 23, 1998

VICE MAYOR GALLUCCIO

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Vice mayor Galluccio

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IN CITY COUNCIL

March 23, 1998

VICE MAYOR GALLUCCIO

**ORDERED:** That the City Manager be and hereby is requested to instruct Media One to provide credit for time in which service has been disconnected to cable subscribers and to reimburse customers for television damage due to Media One repair or servicing.

Consent Order #9

CM-125

Vice Mayor Galluccio re: credit to  
be provided for disconnected service  
and reimbursement for television  
damage by Media One.

In City Council March 23, 1998

**ORDER ADOPTED**

*as amended*