



# City of Cambridge

O-1.

IN CITY COUNCIL

September 23, 2002

COUNCILLOR TOOMEY  
VICE MAYOR DAVIS  
COUNCILLOR DECKER  
COUNCILLOR GALLUCCIO  
COUNCILLOR MAHER  
COUNCILLOR MURPHY  
COUNCILLOR REEVES  
COUNCILLOR SIMMONS  
MAYOR SULLIVAN

ORDERED: That the City Manager be and hereby is requested to report back to the City Council regarding the complaints contained in the attached communication regarding cable audit protocols, audit representatives and customer service.

In City Council September 23, 2002.  
Adopted by the affirmative vote of eight members.  
Attest:- D. Margaret Drury, City Clerk.

A true copy;

ATTEST:-

A handwritten signature in cursive script that reads "D. Margaret Drury".

D. Margaret Drury  
City Clerk

CM-206

**ORDER # 1**

Requesting the City Manager to report back to the City Council regarding the complaints contained in the attached communication regarding cable audit protocols, audit representatives and customer service.

**Councillor Toomey**

**In City Council September 23, 2002**

**ORDER ADOPTED.**