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CAMBRIDGE MA.

Nov. 12, 1996

Dear members of the P.B.

Approximately three months ago I received a water bill for 3-29-96 - 5-31-96 this bill was for \$682.26 before my senior discount \$622.26 for in excess of my usual bill of approximately \$200.00 32-45 usage. There were no water leaks on my property as confirmed by the water Dept. They checked both bathroom sink, shower, both bathrooms & kitchen, also the cellar w. second floor toilet installed April 2, 1996, which was the beginning of this billing period. The water Dept. replaced my meter on the next billing period my bill came back to normal, no other water problems were repaired. When the water Dept. came they found no problem with my meter, & have refused to reduce my bill to what it should have been without a faulty meter. I have many complaints about my meter & has never been resolved.

I am asking to request your
assistance

Thank you
Sincerely
Joseph A. Leonard
252 Pearl St.
Cambridge Mass
02139

876-0730

Consent Communication #12

S-562

Communication was received from Joseph A. Leonard, Jr., 252 Pearl Street, regarding his water bill and a faulty meter.

In City Council November 18, 1996

Referred to the City Manager