

CITY OF CAMBRIDGE
Traffic, Parking and Transportation
57 Inman Street,
Cambridge, Massachusetts 02139

Susan E. Clippinger
Director

Administration	349-4700
Parking Violations	349-4705
Resident Parking	349-4701

April 1, 1996

TO: Robert Healy, City Manager

FROM: Susan E. Clippinger, Director *SEC*

SUBJECT: Council Order #023 dated 3/18/96

RE: Report on letter from Timothy Janas concerning parking enforcement.

I have investigated the issues raised by Mr. Janas in his letter. We are implementing corrections to our regulations, signage and pavement markings, as needed.

I have dismissed his ticket and authorized a refund.

I sent a written response to Mr. Janas on March 19, 1996, a copy is attached.

RECEIVED
96 APR -3 AM 9:39
OFFICE OF THE CITY MANAGER

March 19, 1996

Mr. Timothy J. Janas
252 Revere Beach Parkway #28
Chelsea, MA 02150

Dear Mr. Janas:

I have received your February 29th letter to the City Manager. I want to thank you for taking the time to write a second letter and making sure the problems you experienced can be addressed so that your problem is resolved and future additional problems are prevented. We have no intention of creating ambiguous situations so that we can write parking tickets.

As you are already aware, the Vassar Street building with the loading zone is no longer occupied. We will be removing the loading zone signs. Further, you are correct that the signs are unclear. I am authorizing a dismissal and refund of your parking ticket. You will receive the refund in approximately one month.

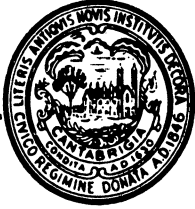
The crosswalk at 301 Vassar Street is scheduled for repainting with our spring contract which will commence sometime between April 15 and May 1 when weather permits. In the meantime, I have asked our taggers not to ticket this crosswalk until we have been able to get it repainted. The severity of this winter has faded more of our pavement markings than usual.

I am also working with the staff in this department to make sure we are handling requests like yours in a more responsive way.

Sincerely,

Susan E. Clippinger
Director

SEC:lb
CC: City Manager



5.

CITY OF CAMBRIDGE
CAMBRIDGE, MASSACHUSETTS 02139

TEL. 349-4300
FAX. 349-4307

EXECUTIVE DEPARTMENT
ROBERT W. HEALY
City Manager

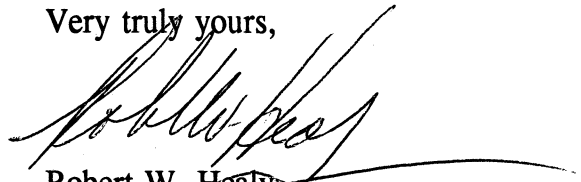
RICHARD C. ROSSI
Deputy City Manager

April 8, 1996

To The Honorable, The City Council:

Please find attached a response to Awaiting Report Item No. 22, regarding a report on the communication received from Timothy Janas regarding parking enforcement, received from Traffic, Parking & Transportation Director Susan Clippinger.

Very truly yours,



Robert W. Healy
City Manager

RWH/mec
attachment

Consent Agenda #5

S-191

Relative to Awaiting Report Item
Number Twenty-two, regarding a
report on the communication
from Timothy Janas concerning parking
enforcement.

In City Council April 8, 1996

Placed on file