

**MASSACHUSETTS
BAY
TRANSPORTATION
AUTHORITY**

Thomas P. Glynn
General Manager
Transportation Building
Ten Park Plaza
Boston, Massachusetts 02116

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CAMBRIDGE MA.

March 9, 1990

Mr. Joseph E. Connarton
Office of the City Clerk
City Hall
Cambridge, Massachusetts 02139

Dear Mr. Connarton:

I am writing in response to your recent letter concerning the steps taken by the Authority to make the East Entry at Alewife Station an "exit only" location.

As indicated in my December 28th letter to City Manager, Robert Healy, the changes in the staffing at Alewife East Entry were brought about due to the significant and unexpected arbitration decision issued in July of last year. This arbitration decision resulted in a \$30 million projected overage in the FY90 operating budget. As the MBTA's operating budget was passed in December of 1988, I have had no choice but to take drastic measures to come in on budget in FY90.

The measures which the Authority has implemented have included the cutback in collector and gateperson staffing throughout the subway system, including the Alewife East Entry. In addition, we have also reduced weekend rapid transit service, combined job classification, cancelled the expansion of the Authority's paratransit service and reduced employee training programs. I must stress that none of these measures has been easy or without negative impact.

I wish to convey my regrets that, due to budgetary constraint, I have had to take actions which have had a negative impact on many of the MBTA's customers. However, it has been my goal to minimize the amount of reductions to service on the streets which had to be undertaken in response to the Authority's FY90 budget difficulties.

We will continue to monitor and analyze the situation at the Alewife East Entry. In the future, I will ensure that the City Council is notified in advance of significant changes to the subway stations in Cambridge. Thank you for expressing your concerns about this issue.

Sincerely,



Thomas P. Glynn
General Manager

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S- 311

Comm. from Thomas P. Glynn, General
Manager, Massachusetts Bay Transportation
Authority. relative to the Authority's action
to make the East Entry at Alewife Station
an "exit only".

In City Council,

March 26, 1990

Placed on file