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CAMBRIDGE, MASS.

April 13, 1983

Cambridge City Council
City Hall
Cambridge, MA 02139

To Whom it May Concern:

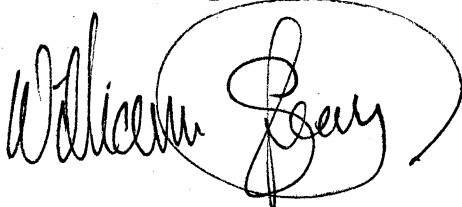
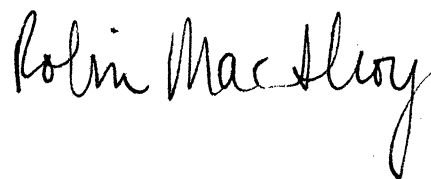
This letter is to express our sincere thanks and appreciation for the efforts of the staff of the Cambridge Consumer's Council. Thanks to their perseverance, we were refunded our \$100 deposit for a car, that we'd thought we'd be unable to retrieve.

Their many phone calls encouraged us to pursue this matter and they have followed up several times to ensure that our money was in fact returned.

It is reassuring to know that our tax dollars are being put to good use!

Many thanks,

William Spears and
Robin MacIlroy

A handwritten signature in cursive script, appearing to read "William Spears", enclosed within a large, hand-drawn oval.A handwritten signature in cursive script, appearing to read "Robin MacIlroy".

cc. Cambridge Consumer's Council

8. S-229

Comm. from William Spears & Robin MacIlroy
in appreciation of assistance received from
the Cambridge Consumer's Council .

In City Council,

April 25, 1983

4/25/83

Placed on File