



CITY OF CAMBRIDGE

INTEROFFICE CORRESPONDENCE

To Robert W. Healy, City Manager
Executive Department

Date December 28, 1990

From JJC John J. Cusack, Jr., Superintendent
Cambridge Water Department

Reference Water Department

Subject COUNCIL ORDER #18, 9/24/90: WEEKEND & EVENING EMERGENCY PROCEDURE POLICY

The Water Department provides emergency assistance during off-hour periods and weekends by means of a two-person, radio-dispatched "Emergency Crew" that is available at all times. Typical services include meter leak repairs, operation of water service connection valves, locating water main breaks and closing isolation valves, flushing hydrants for rusty water complaints, and mutual aid assistance to public agencies (i.e., Sewer, Fire, and M.W.R.A.). The Water Department is also a member of the "Dig Safe System" which notifies member utilities whenever excavation work is going to be done in city streets. This program enables utilities to "mark-out" locations of utilities in streets and sidewalks before excavation work to minimize damage to buried pipe lines, structures and conduits.

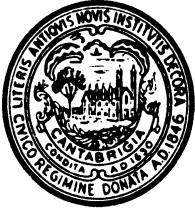
Any person and/or agency in need of emergency assistance during off-hours or weekends should call the Water Department at 349-4770 to report the location and nature of the problem to Water Department personnel who will dispatch the "Emergency Crew".

JJC/mp

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OFFICE OF THE CITY MANAGER



CITY OF CAMBRIDGE

CAMBRIDGE, MASSACHUSETTS 02139

TEL. 349-4300

FAX. 349-4307

EXECUTIVE DEPARTMENT
ROBERT W. HEALY
City Manager

RICHARD C. ROSSI
Deputy City Manager

January 7, 1991

To The Honorable, The City Council:

With reference to Awaiting Report Item No. 57, regarding emergency evening procedures at the Water Department, please find attached a response from John Cusack, Superintendent of the Water Department, concerning this matter.

Very truly yours,

Robert W. Healy
City Manager

RWH/mev
attachment

Agenda # 11 S-86
Awaiting Report Item Number 57 regarding
emergency evening procedures at the
Water Dept.

In City Council,

January 7, 1991

*Referred back
to City Manager
for report.*